



**Dealer
Service
Bulletin**

NO.: 7SB009-24-03A
SECTION: Warranty
DATE: June 11, 2024

MODELS

AFFECTED: All Canadian Units on the Mercedes Chassis

SUBJECT: Canadian Mercedes Chassis Delayed Warranty Start Process Change

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE, WARRANTY & PARTS MANAGERS.

Winnebago will no longer be able to complete the Mercedes Chassis Manufacturers' Delayed Warranty Start forms for Canadian units as of June 1, 2024.

When a Winnebago warranty card is completed, your dealership must also register the unit with Mercedes using the attached Mercedes Chassis Warranty form. **THIS APPLIES ONLY TO CANADIAN DEALERS or DEALERS THAT SELL A UNIT TO A CUSTOMER THAT RESIDES IN CANADA.**

Follow the instructions at the top of the Mercedes warranty start form under "upfitter", which states the following:

Upfitter:

This document must be completed and forwarded to Mercedes-Benz Canada Inc. via email, along with photocopies of the Vehicle Ownership, Plate Portion and Bill of Sale within 14 days of plating the vehicle. (The new warranty start date will reflect the date the van was plated)

This form is to be filled out and signed by the customer at time of delivery, and a copy of the signed form must be sent to warrantyregistration@mercedes-benz.ca.

If you have any questions regarding this bulletin or any other Winnebago warranty policies, please contact Winnebago Warranty Administration at 800-628-7692 or warranty@wgo.net.

Thank you for your continued partnership!

Dean Casad
Director of Winnebago MH Customer Support

IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL

PARTS MANAGER		SERVICE MANAGER		SERVICE PERSONNEL				PARTS PERSONNEL				PAGE	
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Mercedes-Benz

SPRINTER – Delayed Warranty Start Form

Body Builder:

This document must be completed and forwarded to Mercedes-Benz Canada Inc. via email, along with a photocopy of the Bill of Sale within 14 days of delivery to the retail customer.

Upfitter:

This document must be completed and forwarded to Mercedes-Benz Canada Inc. via email, along with photocopies of the Vehicle Ownership, Plate Portion and Bill of Sale within 14 days of plating the vehicle. (The new warranty start date will reflect the date the van was plated)

All documents must be legible and consistent

Please send to:

Email: WarrantyRegistration@mercedes-benz.ca

Customer Name

Telephone

Address

Dealer Name (Selling Dealer to End User)

Contact Name

Telephone

Body Builder/Upfitter Name

Contact Name

Telephone

Vehicle Identification Number (VIN) – 17 Characters

Date In-Service (month/day/year)

Current Mileage (KM)