

Y1A - Homelink® Garage Door Opener Configuration Inoperable

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	As of 2020	Y1A, Y1B, Y1C	N/A	N/A

Revision History

Revision	Release Date	Changes
0	June 25, 2024	Original document

Condition

Customer states the Homelink® profiles have been erased and programming process has been changed (doesn't match the vehicle) to no longer be possible. (This ATI applies to the concern shown in Figure 2.)

Technical Background

There is a conflict in the PCM software that has changed the Homelink® GDO programming process to be representative of a different model. There are no fault codes associated with this issue. Refer to the images below for the correct & incorrect programming procedures.

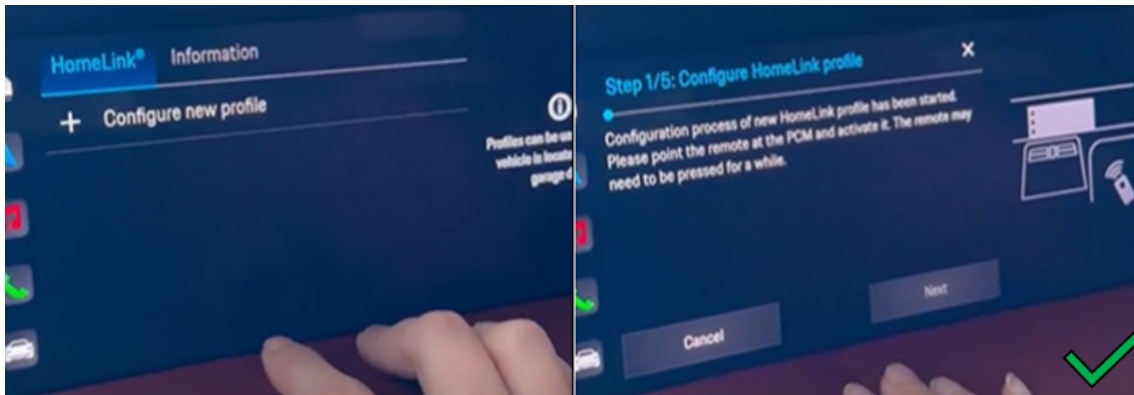


Figure 1 - Correct Programming Procedure

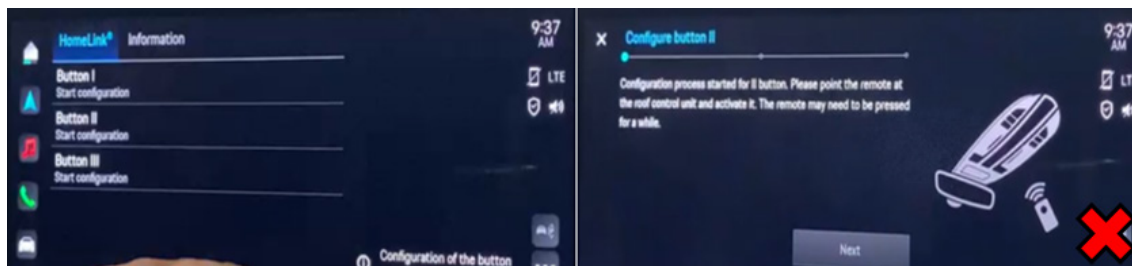


Figure 2 - Incorrect Programming Procedure

Service Information

Create a PCSS job for the concern and attach pictures of the Homelink® profiles and programming procedure screens. Follow the listed conditions below for the PCSS job:

- Complaint location: 96780 Operator control unit for garage door opener
- Cause location: 96790 CU for garage door opener
- Cause symptom: 1134 Programming error

This topic is currently under investigation. No parts are to be replaced at this time.

This ATI will be updated when a software solution is released.

Warranty

For documentation and warranty invoicing, enter the working position and PCSS encryption specified below in the warranty claim:

APOS	Labor operation	I No.
03350050	On board diagnostic	
03350053	On board diagnostic (Pre-VAL)	

PCSS encryption:

Location (FES5)	96790	CU for garage door opener
Damage type (SA4)	1134	Programming error

Search Items

Taycan, HomeLink, Garage door opener

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