



Technical Service Bulletin

91 ConBox high, red emergency call LED after ConBox is replaced

91 24 20 2074276/1 June 21, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, and S5 Sportback	2020	All	ConBox high

Condition

Customer states:

No customer complaint is noted; this occurs only after parts have been replaced.

Workshop findings:

- After the emergency call module control unit and communication unit J949 is replaced, the emergency call LED does not light up in green after the ODIS replacement routine is performed.
- **No** event memory entry is logged.

Technical Background

Software issue.

Production Solution

Robustness measures integrated into the software.

Service

To successfully replace the emergency call module control unit and communication unit, please perform the following steps:

- Delete the vehicle from the ODP backend.

To do so, use the “Control unit reset in backend” button in the service portlet.

- The vehicle will then log in again on the backend after the ignition is switched on.
- Now check the emergency call LED in the roof module to find out whether the control unit has registered (green LED).



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074276**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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