



Technical Service Bulletin

90 Audi virtual cockpit: superimposed information on the display

90 24 04 2074291/1 June 26, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron, e-tron Sportback, e-tron GT, and RS e-tron GT	2023 - 2024	All	Virtual Cockpit

Condition

Customer States:

Content is displayed in the information line on top of other content in the Audi virtual cockpit.

Workshop findings:

The complaint only occurs in classic performance layout (with the power meter in the center of the display). The concern does not occur in the two other layouts. In Figure 1, the area affected when the issue occurs is marked in red:



Figure 1: Superimposed content inside red square.



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Technical Background

Software issue in Audi virtual cockpit.

Production Solution

Not applicable.

Service

NOTICE

Always use DoIP when flashing a control module via ODIS in supported vehicles. To activate DoIP, select *Administration >> General >> GFF Process >> DoIP communication >> Only allow DoIP communication*. This setting will automatically reset when the diagnostic session has ended. You can tell if the DoIP is active by observing a red LED on the VAS 6154(A).

CAUTION

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable must be unplugged BEFORE the SVM code is entered. Please note that charging the high-voltage battery during a software update can cause damage to the high-voltage components.

This TSB replaces TSB 2072430/2: *90 PSS Instrument cluster: Superimposed content in the information display*.

Download the software from MirrorServer using the SD Creator Program or, if not available for download, order the update medium from parts with the part number listed in *Required Parts and Tools*.

Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.

Start the update on the workshop tester by selecting “flash” and entering the specified SVM code. When the following (or similar) appears while you are running the program: “... please insert update medium with the following part number...”, insert the USB stick into a USB port in the vehicle which is suitable for data transmission.

Old module configuration (SW P/N – HW P/N)	Old software version	New module configuration (SW P/N – HW P/N)	New software version (or higher)	SVM code
4KE920795F - 4KE920795F	0209	4KE920795K - 4KE920795F	0213	17A050
4KE920795F -	0210			
4KE920795F	0211			



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4KE920795K - 4KE920795F				
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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0039		
Labor Operations:	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU (included above)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2074291/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
8W6 906 961 AA	USB Flash drive, 32GB or larger (locally sourced)
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information



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The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2074291**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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