



# Technical Service Bulletin

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## 01 Engine: poly V-belt - clacking noise, poly V-belt not positioned correctly - 2.5 ltr. TFSI

01 24 27 2074241/1 June 26, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT RS	2022	All	Not Applicable
RS 3	2022 - 2024		

## Condition

### Customer statement:

Clacking noise from the engine compartment

### Workshop Findings:

The noise can be reproduced and attributed to the noise shown in the example video found at <https://audi-external.kzoplatform.com/player/medium/2766248156805993868> or scan the QR Code below (Figure 1).



*Figure 1. An example video of an incorrectly positioned poly V-belt.*

## Technical Background

Not applicable.

## Production Solution

Not applicable.

## Service

Please check if the poly V-belt is correctly positioned on all relevant components. You can use the assembly overview for the poly V-belt drive in ELSA to do this.

Please ensure that the belt and all its teeth are in the correct position. Moving the belt over by just one tooth can cause noises or even result in functional restrictions.



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When billing, a video which clearly shows the complaint should be uploaded to DOC-IT.

To ensure a reference to the vehicle, the video must include the VIN number and the date.

Please ensure that the video documentation does not show any persons and/or faces, vehicle registration numbers (number plates) or customer data.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 Up to 48 Months/50,000 Miles.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	1372		
<b>Damage Code:</b>	0011		
<b>Labor Operations:</b>	Remove and install poly V-belt	1372 1929	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2074241/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2074241**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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