



Technical Service Bulletin

Q4 e-tron selector mechanism faulty - U010300, P081400, C060900

93 24 59 2074088/1 June 5, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 - 2024	All	Not Applicable

Condition

Customer states:

- Drive system fault displayed in the instrument cluster; sometimes the vehicle will not go into gear.

Workshop findings:

The complaint can be reproduced.

The following DTCs and symptom code(s) may be stored in *the Engine control module -J623-*, (address word 0001):

- **C060900** – “Park Brake Switch Circuit” – Symptom: 43512 Active/Static - Passive/Sporadic.
- **P081400** – “Transmission Range Display Circuit” – Symptom: 43502 - Active/Static.
- **U010300** – “Selector lever, no communication” - Active/Static.

Technical Background

Connector not engaged correctly in dash panel, as well as a software issue.

Production Solution

Continuous optimization process.

Service

Repair directions for DTC U010300 - “Selector lever, no communication”:

- Please check that the red T17K connector in the dash panel is engaged correctly (Figure 1).



Technical Service Bulletin

Audi Q4 e-tron

Stromlaufplan

Nr.

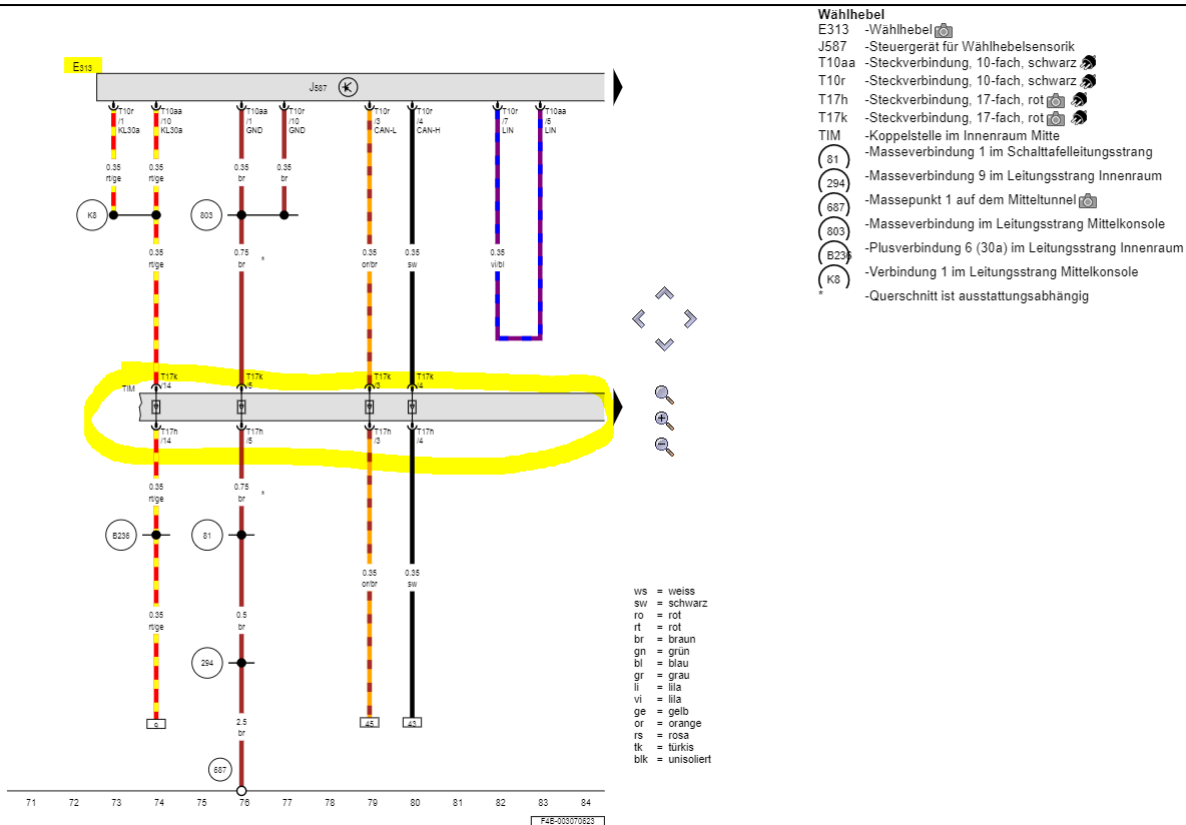


Figure 1: T17K connector location.

Repair directions for P081400: "Transmission Range Display Circuit" and C060900 "Park Brake Switch Circuit":

- Perform a terminal 30 reset for 15 minutes.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	3410
Damage Code:	0040



Technical Service Bulletin

Labor Operations:	Remove and install console	6817 1900	See SRT with associated operations
	Check wiring harness	9709 0199	10 TU
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Charge battery	2706 8950	See SRT with associated operations
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2074088/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074088**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.