



# Technical Service Bulletin

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**Engine: Cylinder head cover- oil residue Q5 (inline 40cyl., 2.0 ltr. TFSI).**

15 24 50 2072716/3 June 12, 2024. Supersedes Technical Service Bulletin Group 15 number 24-49 dated May 16, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2021 - 2023	All	2.0L TFSI

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised warranty table (added note to labor operation)
2	05/16/2024	Revised warranty table (added labor operations)
1	01/18/2024	Initial publication

### Customer states:

- There is oil residue on the cylinder head cover.

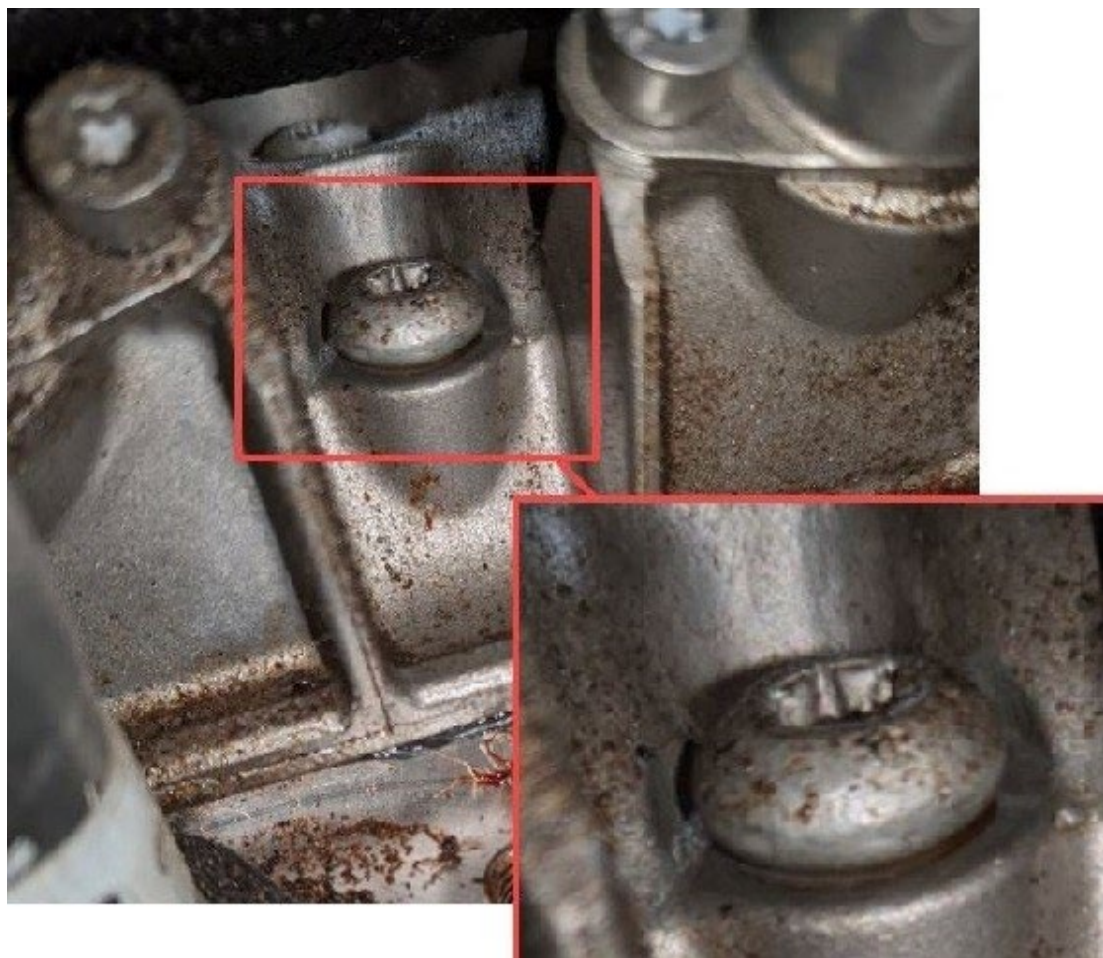
### Workshop findings:

- The cylinder head cover is leaking in the area around the threaded connection on one or multiple bolts (Figure 1).



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*Figure 1: Oil on the threaded connection.*

## Technical Background

In cases, burrs on the cylinder head cover bolts can cause the bolts to become loose. This can cause oil residue in the area around the threaded connection.

## Production Solution

Burrs in the screw are caused in the threading process. Adjustment and verification of the tool for material feeding by screw supplier.

## Service

- Please replace the affected bolt(s).



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- Please ensure that replacing the bolts remedies the leaking.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 Up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	1570		
<b>Damage Code:</b>	0050		
<b>Labor Operations:</b>	Remove and install engine cover	1083 1900 (only use if labor operation 2820 19xx, or 20xx is not being performed)	See SRT with associated operations
	Remove and install ignition coil (if necessary)	2820 19xx	See SRT with associated operations
	Remove and install ignition coils (if necessary)	2820 20xx	See SRT with associated operations
	Secure camshaft housing	1503 1399	20 TU
	Engine Clean	1001 2952	20 TU
<b>Diagnostic Time:</b>	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2072716/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2072716**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair. ©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information



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