



Technical Service Bulletin

69 Airbag warning light on, DTC B107313

69 24 12 2074397/1 June 28, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 e-tron Sportback	2022 - 2024	All	Not Applicable

Condition

Customer states:

- The airbag warning light is on.

Workshop findings:

- The function of the airbags is not affected.

The following DTC may be stored in the airbag control module, -J234- (address word 0015):

- DTC B107314:** "Crash signal open circuit".

Technical Background

A software issue may cause the above event memory entry to be logged.

Production Solution

New software in the airbag control module, -J234- (address word 0015) addressed the condition.

Service

- Perform the GFF test plan(s) suggested in ODIS-S to code/configure/program the airbag control module, -J234- (address word 0015) based on this event memory.

Warranty

Claim Type:	<ul style="list-style-type: none">110 Up to 48 Months/50,000 Miles.G10 for CPO Covered Vehicles – Verify Owner.If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
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Service Number:	6953		
Damage Code:	0039		
Labor Operations:	GFF/Guided functions	0150 0010	See SRT with associated operations
	GFF/Guided functions	0150 0060	Time stated on the diagnostic protocol (Max 120 TU)
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2074397/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074397**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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