

**Audi**

AUDI DEALER COMMUNICATION

Repair Available – Emissions Recall 37P2 / TCM Software

This notice is for: All Dealer Personnel

Date: June 26, 2024

Issue: Due to a software error in the transmission control unit in affected DSG transmissions, certain fault codes that turn on the malfunction indicator lamp (MIL) cannot be cleared after completion of repairs to resolve the underlying problem with the transmission that turned on the MIL. This issue does not impact tailpipe emissions or vehicle drivability. Stored faults may prevent the vehicle from passing subsequent state inspection and maintenance testing.

- Repair:**
- REPAIR AVAILABLE – June 27, 2024 - Update TCM software
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: No parts needed; software update only

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2024	A4 ALLROAD	580
USA	2024	2024	A4 SEDAN	1,932
USA	2024	2024	A5 CABRIOLET	662
USA	2024	2024	A5 COUPE	161
USA	2024	2024	A5 SPORTBACK	2,470
USA	2024	2024	A6 ALLROAD	365
USA	2024	2024	A6 SEDAN	1,348
USA	2024	2024	A7	186
USA	2024	2024	Q5	14,123
USA	2024	2024	Q5 SPORTBACK	1,117

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2024

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection

37P2_DLR_LAUNCH

- Loaner/rental coverage – see campaign circular

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** *Certificates can be ordered at no cost online via the Compliance Label Ordering portal.*

-END OF MESSAGE-