



# Technical Service Bulletin

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## 91 ConBox: Wireless Audi Smartphone Interface (CarPlay / AndroidAuto) inop

91 24 18 2073333/5 June 17, 2024. Supersedes Technical Service Bulletin Group 91 number 24-00 dated April 15, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, SQ7, Q8, SQ8, and RS Q8	2023 - 2025	All	Not Applicable
e-tron GT, and RS e-tron GT	2024		
A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5 Sportback, Q8 e-tron, SQ8 e-tron, Q8 e-tron Sportback, and SQ8 e-tron Sportback	2024 - 2025		

## Condition

### Customer states:

- The Audi Smartphone Interface [ASI] (Apple CarPlay [ACP] / AndroidAuto [AA]) cannot be paired to the phone wirelessly.
- The phone tiles under the ASI menu are grayed out (see Figure 1).



# Technical Service Bulletin

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**Figure 1:** wASI connections grayed out.

- When using a wired ASI connection, the system works as expected.
- The 5GHz Wi-Fi network is not broadcast by the vehicle.

## Workshop findings:

- No Relevant DTCs are stored.

## Technical Background

The wireless Audi Smartphone Interface requires the 5GHz Wi-Fi network in the vehicle to communicate and stream its content from the phone to the MMI.

Due to a configuration issue, the 5GHz Wi-Fi may not be available in some vehicles, preventing wASI from functioning.

A wired Audi Smartphone Interface connection is not affected by this issue.

## Production Solution

Not applicable.

## Service

1. Please execute the “*Check control module configuration*” test plan under Guided Functions for the Emergency Call Module and Communication Unit (ConBox) -J949- (address word 0075).



# Technical Service Bulletin

2. Delete all Audi Smartphone Interface (ASI) connections from the vehicle.
3. After a bus sleep cycle, the correct functionality should be reestablished.

<b>NOTICE</b>
<b>Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.</b>

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>110 Up to 48 Months/50,000 Miles.</li> <li>G10 for CPO Covered Vehicles – Verify Owner.</li> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9145		
<b>Damage Code:</b>	AC39		
<b>Diagnostic Time:</b>	GFF	0150 0010	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol (Max 75 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2073333/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2073333**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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# Technical Service Bulletin

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