



Technical Service Bulletin

55 Customer requests gesture-controlled rear lid opening/closing function (virtual pedal) to be deactivated

55 24 96 2070966/2 June 5, 2024. Supersedes Technical Service Bulletin Group 55 number 23-79 dated August 8, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, and SQ5	2019 - 2023	All	Virtual Pedal
e-tron	2019 2020 - 2023		
RS 5, and RS 5 Sportback	2019 2021 - 2022		
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, A6, A7, A8, Q7, and Q8	2019 - 2022		
e-tron Sportback, and Q5 e quattro	2020 - 2023		
A6 allroad, S6, S7, S8, SQ7, SQ8, and RS Q8	2020 - 2022		
A8 e quattro	2020 - 2021		
Q5 Sportback, and SQ5 Sportback	2021 - 2023		
RS 6 Avant, A7 e quattro, RS 7	2021 - 2022		
e-tron GT, and RS e-tron GT	2022 - 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose



Technical Service Bulletin

2	-	Revised header (Removed model year 2024 vehicles) Revised header (Removed model year 2023 Q7 and Q8) Revised <i>Technical Background</i> (Added notice of removed models)
1	08/08/2023	Initial publication

The customer requests that the gesture-controlled rear lid opening/closing function, commonly referred to as virtual pedal, be deactivated.

Technical Background

It is possible to deactivate the virtual pedal functions if the customer wishes.

For Audi Q7 and Q8 models, this option is no longer available as of model year 2023. All 2024 models are also excluded from this TSB and are unable to have the function deactivated.

Production Solution

Not applicable.

Service

To deactivate the virtual pedal feature, proceed as follows:



Technical Service Bulletin

1. Access control module OBD for the 46 module and select **“Adaptation”**.
2. Click the caret to the left of **“Personalization of user account 1”** (Figure 1).
3. Scroll down to **“Rear lid release via rear lid open sensors”**.
4. Click the **“Input”** field and set it to **“Off”**.
5. Repeat these steps for the personalization of user account(s) 1-7.
6. While still in the **“Adaptation”** screen, click the caret to the left of

Adaptation/parameter	RDID	Current value	Input	Unit
> Personalization settings key 1	\$3A9E			
> Personalization settings key 2	\$3A9F			
> Personalization settings key 3	\$3AA0			
> Personalization settings key 4	\$3AA1			
▼ Personalization of user account 1	\$0B84			
Central locking system		Individual doo...		
Release button in rear lid handle locked		off		
Auto lock		on		
Auto unlock		on		
Comfort opening window, driver side		off		
Comfort opening window, frt pass. side		off		
Comfort opening sunroof		off		
Acoustic confirmation signal		on		
Rear shade automatic		off		

Filter: Personalization

Figure 1: Access the 46 module adaptation settings (red arrow).



Technical Service Bulletin

“Personalization settings vehicle”
(Figure 2).

7. Scroll down to **“Rear lid release via rear lid open sensors”**.
8. Click the **“Input”** field and set it to **“Off”**.
9. Perform a 10 second key cycle and check the function of the virtual pedal.

To re-activate, follow the same steps listed above however change the **“Input”** setting to **“On”**.

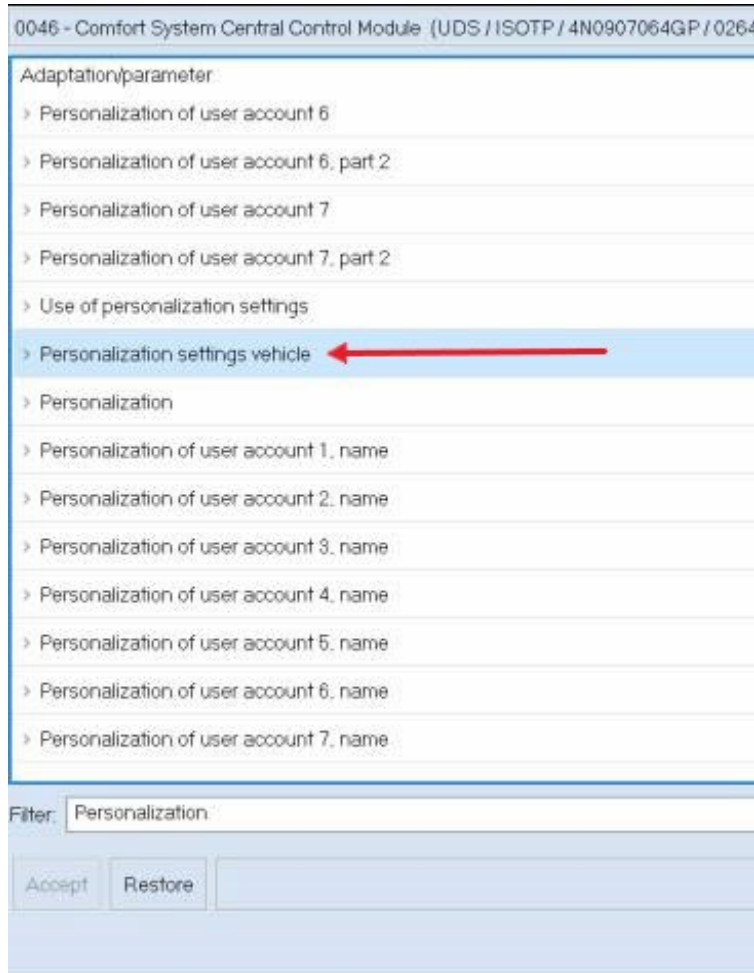


Figure 2: Access the 46 module adaptation settings (red arrow).

NOTICE

- **Resetting the user accounts to factory settings changes these values to “on”.**
- **Coding of the Comfort control module -J393- (address word 46) may revert the changes to “on”.**
- **If the virtual pedal functions are inoperative with no DTC, check the personalization settings above.**
- **The virtual pedal feature is no longer available from MY23 on (sedan models only), see TSB 2067818.**

Replacement of the Comfort control module -J393- (address word 46) will revert changes to “on”.

Coding of the Comfort control module -J393- (address word 46) may revert the changes to “on”.



Technical Service Bulletin

If the virtual pedal functions are inoperative with no DTC, check the personalization settings above.
The virtual pedal feature is no longer available from MY23 on (sedan models only), see TSB 2067818.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Required Parts and Tools

Delete if not required.

Additional Information

All part and service references provided in this TSB (**2070966**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.