



SIB 00 04 24

2024-06-14

SERVICE ACTION: ADD INSERT TO THE OWNER'S MANUAL

**MODEL**

| E-Series | Model Description | Production Date                   |
|----------|-------------------|-----------------------------------|
| G70      | 760i xDrive Sedan | October 13, 2023 – April 10, 2024 |

**AFFECTED VEHICLES**

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry
- Please make sure you check your center’s inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS

**SITUATION**

The Owner’s Manual in certain vehicles has been released with incorrect data regarding Vehicle Gross Mass, Approved Front Axle Weight, and Approved Rear Axle Weight. In very rare cases, this could lead to a customer unknowingly overloading their vehicle.

**CAUSE**

Incorrect vehicle weight data is listed in the Owner’s Manual.

**CORRECTION**

Insert a Correction Supplement into printed Owner’s Manual.

**PROCEDURE**

Print the Owner’s Manual Correction Supplement which is attached to this Service Information Bulletin (B00 04 24 Attachment 1) on 8.5” x 11” blank white paper.

This supplement contains the corrected vehicle data for the Owner’s Manual.

Once printed, fold the paper per the instructions listed in the attachment and insert the Correction Supplement into the printed copy of the Owner’s Manual for the vehicle.

The proper location of the supplement is inside the front cover at the Table of Contents.

**CLAIM INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below.

|              |            |     |
|--------------|------------|-----|
| Repair Code: | 0099630200 | --- |
|--------------|------------|-----|

Below are the special flat rate labor operation code choices for this action.

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

| Work Pkg | Labor Operation | Description (Plus work)  | Labor Allowance |
|----------|-----------------|--|-----------------|
| # 1      | 00 76 774       | Insert supplementary sheet (printed attachment) into the operating instructions (Owner’s Manual) | 1 FRU           |
| Or:      |                 |  |                 |

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|     |           |   |       |
|-----|-----------|---|-------|
| # 2 | 00 76 776 | Vehicle has already been processed via technical campaign RC 00 99 60 02 00 | 1 FRU |
|-----|-----------|---|-------|

Or:

**The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)**

| Work Pkg | Labor Operation | Description (Main work)  | Labor Allowance |
|----------|-----------------|--|-----------------|
| # 3      | 00 76 162       | Insert supplementary sheet (printed attachment) into the operating instructions (Owner's Manual) | 1 FRU           |
| Or:      |                 |  |                 |
| # 4      | 00 76 164       | Vehicle has already been processed via technical campaign RC 00 99 60 02 00                      | 1 FRU           |

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

#### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B00 04 24 WP 1), unless otherwise required by State law.

### **FEEDBACK REGARDING THIS BULLETIN**

|                    |   |
|--------------------|---|
| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin   |
| Warranty Feedback  | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback     | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department   |

#### Supporting Materials

[picture\\_as\\_pdf B00 04 24 Attachment 1.pdf](#)



**BMW 760i xDrive Sedan**  
**BMW 760i xDrive Berline**

The following applies in contrast to the vehicle Owner's Manual.

Par dérogation à la notice d'utilisation du véhicule, les données suivantes s'appliquent.

|                                       |        |             |
|---------------------------------------|--------|-------------|
| Permissible gross mass                | lbs/kg | 6,570/2,980 |
| Approved front axle weight            | lbs/kg | 3,241/1,470 |
| Approved rear axle weight             | lbs/kg | 3,549/1,610 |
| <hr/>                                 |        |             |
| Poids total autorise                  | lbs/kg | 6,570/2,980 |
| Charge autorisee sur l'essieu avant   | lbs/kg | 3,241/1,470 |
| Charge autorisee sur l'essieu arriere | lbs/kg | 3,549/1,610 |

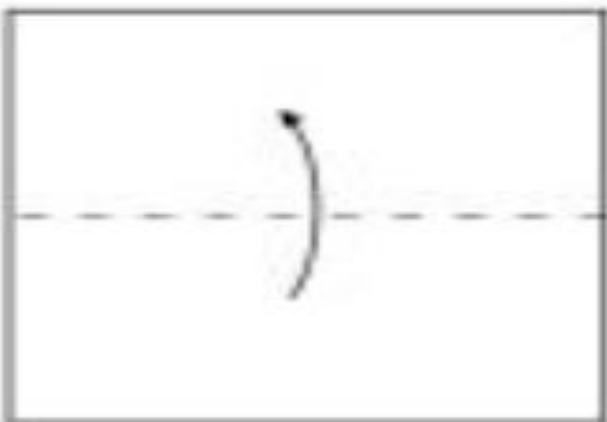
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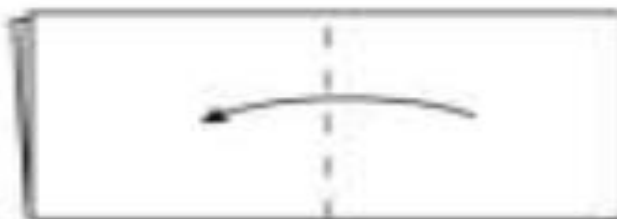
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Please fold the included page along the dotted lines. Reference the pictured instructions for clarification

1



2



Make sure the page is folded so the information is visible on the outside.