

Drivers Information Display (DID) Inoperative/Goes Blank During Vehicle Operation

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Valid For

Mack AN,GR,CHU,CXU,PI,LR-E Model Year 2021 to Current
Volvo VNR,VNR,VNX,VHU,VHD,VNR-E Model Year 2021 to Current

Solution

For certain vehicles, the driver information display may go blank while the vehicle is in operation.

If an applicable vehicle displays the symptom above:

This issue can be resolved by performing a power cycle, which will reset the system and restore functionality.

To complete a power cycle, follow one of these steps:

- A.** Disconnect the instrument cluster
- B.** Disconnect the batteries.

By taking either of these actions, you can effectively address the problem and ensure the system operates smoothly again.

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