

Technical Service Bulletin (TSB)
12V Battery Low Level Charge
Notification On Customer's Mobile Application

REFERENCE:	TSB: 08-149-24 GROUP: 08 - Electrical	Date:	June 27, 2024	REVISION:	–
VEHICLES AFFECTED:	2019 - 2024 (BV) Jeep Renegade 2020 - 2024 (M6) Jeep Compass (India) 2020 - 2024 (M7) Jeep Compass (Italy) 2020 - 2024 (JL) Jeep Wrangler 2020 - 2024 (JT) Jeep Gladiator 2021 - 2024 (MV) Jeep Compass (Italy) 2023 - 2024 (WL) Jeep Grand Cherokee/ Grand Cherokee L 2023 - 2024 (JJ) Jeep Avenger This bulletin applies to vehicles equipped with Global Telematics Box Module (Sales Code RDG).			MARKET APPLICABILITY:	
				<input type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input checked="" type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Vehicle's 12V battery Low Level Charge notification on customer's mobile application.				
CAUSE:	New notification criteria in the customer mobile app (My Uconnect / My Alfa Connect) to keep the 12V battery in ideal operating conditions.				

DISCUSSION:

A new feature has recently been introduced in the My Uconnect App which adds some instructions regarding the correct management of the vehicle to keep the 12V battery in ideal operating conditions.

"Below status of charge threshold" pop-ups or notifications can appear within a specific section of the App's menu with these messages:

- A friendly reminder! Using your vehicle's lights, entertainment, and/or climate without the vehicle running can reduce 12v battery efficiency. Please operate your vehicle to assist in recharging the battery level for optimal vehicle performance.
- The state of charge of the 12V battery of your vehicle may be lower than the recommended levels. Refer to the Vehicle Info section for more details.

This notification is activated in non-critical conditions of the battery charge status.

If the customer contacts dealer service to notify the receipt of this notification and in the absence of further complaints, reassure the customer that there is no evidence of any anomaly, that it is a reminder of instructions already present in the user manual and vehicle maintenance, to keep the 12V battery in ideal operating conditions.

Please do not carry out any repair on the car if there are no further anomalies or complaints.

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