

Technical Service Bulletin (TSB)
Steering Wheel Push Button Breakage

REFERENCE:	TSB: 08-148-24 GROUP: 08 - Electrical	Date:	June 26, 2024	REVISION:	-
VEHICLES AFFECTED:	2023 - 2025 (H1) Jeep Commander 2023 - 2025 (M1) Jeep Compass This bulletin applies to vehicles built on and after August 01, 2023 (MDH 0801XX) and on and before May 22, 2024 (MDH 0522XX).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> One or more of the frontward steering wheel switch buttons are broken, or are inoperable. 				
CAUSE:	Manufacturing issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-100, date of issue June 26, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting all the frontward steering wheel switch buttons and possibly replacing one, or both switch banks.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-80-93-90	Steering Wheel Switches - Inspect All (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.1 Hrs.
08-80-93-91	Steering Wheel Switches- Inspect and Replace One Switch Bank (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.7 Hrs.
08-80-93-92	Steering Wheel Switches- Inspect and Replace Both Switch Banks (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.8 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7096712 - EMEA 68720888AA - MOPAR	Steering Wheel Switch	Compass/Commander (Speed Control Buttons)
1 (AR)	7096714 - EMEA 68720890AA - MOPAR	Steering Wheel Switch	Compass/Commander (Speed Control Buttons)
1 (AR)	7096710 - EMEA 68720887AA - MOPAR	Steering Wheel Switch	Compass/Commander (Remote Radio Buttons)
1 (AR)	7096713 - EMEA 68720891AA - MOPAR	Steering Wheel Switch	Compass (Remote Radio Buttons)

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

- NOTE: This Repair Procedure covers the frontward steering wheel switch buttons. The rearward steering wheel switch buttons are not involved and should not be inspected or replaced under this TSB.**
- Press all of the frontward steering wheel switch buttons on both the left side and right side [Fig. 1](#), 10 times each.

**Fig. 1**

Frontward Steering Wheel Switch Buttons

- Did any of the switch buttons [Fig. 1](#) break, or are inoperable?
 - YES >>> Proceed to [Step 4](#).
 - NO >>> This bulletin has been completed. Use Inspect LOP (08-80-93-90) to close the active RSU.
- Replace the switch bank(s) as required.** Refer to the detailed service procedures available in DealerCONNECT/Service Library under: "Service Info > Operações de Reparo > 55 – Sistemas Elétricos/ 5570T03 - Grupo de Comandos do Telefone/Computador de Bordo no Volante - Remoção/Recolocação".
Or, refer to the detailed service procedures available in DealerCONNECT/Service Library under: "Service Info > Operações de Reparo > 55 – Sistemas Elétricos/ 5580A11 - Comando Cruise Control no Volante - Remoção/Recolocação".

POLICY:

Reimbursable within the provisions of the warranty.

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