



SIB 61 14 24

2024-06-27

DELIVERY STOP: HIGH-VOLTAGE CABLE HARNESS

This Service Information Bulletin (Revision 1) replaces SI B61 14 24 June 14, 2024.

What's New:

- Complete SIB

MODEL

E-Series	Model Description	Production Date
G70	i7 Sedan (BEV)	August 4, 2021 – May 2, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of June 15, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective June 14, 2024) on certain Model Year 2023 - 2024 BMW vehicles that were produced between August 4, 2021, and May 2, 2024.

The rear high-voltage cable for the electric drive unit can chafe causing a Check Control message “Drive faulty”.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the remedy is completed. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CAUSE

Chafing of the rear high-voltage cable for the electric drive unit.

CORRECTION

Discuss the situation with the customer prior to delivery.

PROCEDURE

Have the customer sign the attached information letter, confirming that they have been informed of the situation.

This information letter must be enclosed with the sales contract.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below.

Plusposition (+)	Addressed prior to the first vehicle delivery to a customer or the vehicle is already in the workshop.
Main work	The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit).

Only one Main work flat rate labor operation code can be claimed per workshop visit.

Repair Code:	0061590800	G70 BEV Retrofitting abrasion protection for high-voltage cable of rear electric drive unit
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Below are the special flat rate labor operation code choices for this action.

Issue discussed with the Customer and the Information Letter was Supplied.

Work Pkg	Labor Operation	Description (Plusposition work)	Labor Allowance
# 1	00 76 812	Issue discussed with the customer and the Information letter was supplied	1 FRU

Or:

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 76 199	Issue discussed with the customer and the Information letter was supplied	1 FRU

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 14 24 WP 1), unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf Customer_Information_Letter_Electric_Drive_Unit.pdf](#)

BMW OF NORTH AMERICA, LLC



Notice re: High-Voltage cable for the electric drive unit

Dear customer,

We would like to thank you, that you have decided to purchase a BMW vehicle:

VIN:

Customer satisfaction is of paramount importance to BMW of North America. To promote this, quality checks are carried out regularly.

As a result of these efforts, we have become aware that abrasion marks might occur on the high-voltage cable of the rear electric drive unit in your vehicle over long-term duration of use. Unfortunately, we are currently unable to correct this potential technical fault before vehicle handover as the required parts are not yet sufficiently available. However, there are no restrictions in regard to the usage of the vehicle.

If, as expected, you do not experience any issue, during your first regular service visit, your BMW Service Center will determine if any corrective measure is needed.

If, contrary to expectations, an irregularity occurs, a damaged high-voltage cable is usually detected via insulation monitoring. It will be shown to you by a check control message "Drive faulty" in the vehicle. If this message is displayed, please contact an authorized BMW Center immediately for a service appointment to correct the issue at no charge to you under your BMW New Vehicle Limited Warranty. As soon as sufficient replacement parts are available, your BMW Service Center will arrange a repair appointment with you.

I confirm the information above was provided to me:

Date:

Customer signature:

Customer name:

BMW Center Representative:

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