



SIB 61 04 24

SERVICE SOLUTION: Engine doesn't start sporadically

MODEL

Model	Model Description	Model Code
KA1	R 1300 GS	0M23

SITUATION

Customer complains of occasional no or poor engine start, or engine start breaks off.

After that, an immediate restart is not possible.

The following fault is stored in the engine control unit: 0x3A3050 - Starter relay, system protection.

The fault is stored because the bike is prevented from starting 5 seconds after the predefined maximum current for starting operation has been exceeded.

PROCEDURE

The battery is not to be replaced.

The bike must be Updated software to I level X001-24-03-521.

This I level prevents the engine start from being repeated for only 2 seconds.

If the fault occurs frequently, please create a TSARA case for documentation.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 61 04 24 Engine Does Not Start Sporadically.pdf](#)

