



SIB 36 01 24

SERVICE SOLUTION: Valve stem area leak on carbon rims

2024-06-11

Model	Model Description
K63	S 1000 R
K66	M 1000 RR
K67	S 1000 RR
K69	S 1000 XR
KM3	M 1000 R
KM9	M 1000 XR

SITUATION

Carbon rim is leaking in the valve stem area. Due to breaking of the rim during mold separation and cracks in the clear coat.

BMW Motorrad has extensively tested this complaint and have found that heavy, improper use can create leaks and cracks in general. For example, pressing/hitting the valve with the blade of the tire changer machine.

Microscope images of the test rims show identical failure as the rims that were returned requested for analysis.

The results are that these rims were damaged by misuse not a defect in material and workmanship.

PROCEDURE

In case of a complaint, a TSARA case must be created where they can be escalated to the central team for review before any repair. The TSARA case must contain two items,

Documentation of the leak by a recorded video with the help of soapy water showing the air leak.

A photo of the rim with Tire to include the DOT number in the shot.

NOTE: warranty for the carbon rim with this fault is not possible after the tire has been removed from the rim or changed.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

Copyright ©2024 MOTORRAD USA, a division of BMW of North America, LLC. All Rights Reserved

[picture_as_pdf 36 01 24 VALVE STEM AREA LEAK ON CARBON RIMS.pdf](#)

