

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Deactivation Notification Campaign Deactivation - 2024060001 Replace B-Pillar Certification Label	DATE: June 12, 2024

IMPORTANT SERVICE CAMPAIGN UPDATE

DEACTIVATION OF CAMPAIGN

The vehicles were visible and flagged in VMI as “OPEN” on **June 8 and 11, 2024**. The affected vehicles will be removed from display in VMI on **June 12, 2024**. Campaign will be deactivated since the remedy is still under analysis.

MBUSA apologizes for any inconvenience this may have caused and will work on a solution with highest priority. Additional information will be provided as soon as it is available.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis