

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry using the **WSC App on the DTNA Portal**

REF #: ICI24-025

Effective: 06/21/24

Release: 06/21/24

SUBJECT: SF671 – Bulletin Revision

This letter is to inform you that a revised bulletin for Recall SF671 – Beverage Body Frame Rail 50 KSI is available on DTNA Portal. Please print and use the revised bulletin for all work under SF671 from this point forward.

REVISION: 3 new SRTs and repair procedures have been created to address specific issues that arise during the repair.

- 996-F183A “Inspect and install frame rail support bracket”
- 996-F183B “Inspect and install frame rail support bracket with frame rail crack repair”
- 996-F183C “Inspect and install frame rail support bracket with frame rail section replacement”

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the Warranty Support Center (WSC) located on the DTNA Portal.

REF #: ICI24-025

En vigueur: 06/21/24

Date de sortie: 06/21/24

OBJET: SF671 – Bulletin révisé

Cette lettre a pour but de vous informer qu'un bulletin révisé pour le rappel SF671 est disponible sur le portail DTNA. Veuillez imprimer et utiliser le bulletin révisé pour tous les travaux sous SF671 à partir de maintenant.

RÉVISION : 3 nouveaux SRT et procédures de réparation ont été créés pour résoudre les problèmes spécifiques qui surviennent lors de la réparation.

- 996-F183A “Inspecter et installer le support de rail de cadre”
- 996-F183B “Inspecter et installer le support de rail de cadre avec réparation des fissures du rail de cadre”
- 996-F183C “Inspecter et installer le support de rail de cadre avec remplacement de la section de rail de cadre”.

Si vous avez des questions ou avez besoin de plus d'informations, contactez le service des campagnes de garantie en soumettant une demande à l'aide de l'application Garantie Support Center (WSC), située sur le portail DTNA.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.