

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 203-1797

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

June 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2024 Catalina BCAT154RBX Travel Trailer Recreational Vehicles. Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

Certain Catalina Travel Trailers' Federal Placards may have been erroneously printed with an error of excessive dry weight.

### **DEALERS: WHAT SHOULD YOU DO?**

The remedy for this TSB is included with this notification.

### **FEDERAL PLACARD INSTALLATION INSTRUCTIONS:**

- The labels are located on the roadside of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels.

### **DEALER REPAIR CODES: Dealer Connect**

### **PRIOR AUTHORIZATION IS REQUIRED**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
203-1797	SB-511-03-00-004558	REPLACE FEDERAL PLACARD	.10 HRS

### **HELPFUL CONTACT INFORMATION**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-4995

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance

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## **WHAT IS THE ISSUE?**

Certain Catalina Travel Trailers' Federal Placards may have been erroneously printed with an error of excessive dry weight.

## **OWNERS: WHAT SHOULD YOU DO?**

The remedy for this TSB is included with this notification. Forest River has notified dealerships of this TSB and has provided them with remedy instructions to install these Federal Placards. If you are uncomfortable installing them yourself, you may have the TSB corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above TSB number.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) for dealer locations.

## **FEDERAL PLACARD INSTALLATION INSTRUCTIONS:**

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## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

## **WHAT IF YOU NO LONGER OWN THIS VEHICLE?**

If you no longer own this vehicle and have the current owner's address, please forward this letter to the new owner within 10 working days of receiving this notice. You have received this letter because government regulations require that a notification be sent to the last known owner of record. Our records indicate that you are the current owner.

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CUSTOMER SERVICE	(574) 825-4995

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