



Audi

AUDI DEALER COMMUNICATION

IMPORTANT! – Temporary Code Closure for RS3/Criteria GY Vehicles – Emissions Recall 37P3 / TCM Software

This notice is for: All Dealer Personnel

Date: May 07, 2024

Information: Due to an unforeseen issue with the software update, the 37P3 emissions recall code will show closed in ELSA for all RS3 vehicles/criteria GY.

- This is a temporary measure that we have taken while the software issue is being investigated & corrected.
- This software issue does not impact any other vehicles that are part of the 37P3 emissions recall.
- Should any RS3 customers impacted by this issue contact you to schedule a repair appointment under emissions recall 37P3, please let them know that, while the work cannot be done right away, Audi is working diligently to make it available as soon as possible.

We will send another communication to let you know once the issue has been resolved.

Dealers with any questions are asked to contact Warranty.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.