



Technical Service Bulletin

90 Instrument Cluster: The right turn signal indicator LED is permanently illuminated

90 24 92 2069362/2 May 21, 2024. Supersedes Technical Service Bulletin Group 90 number 23-03 dated February 2, 2023 for reasons listed below.v

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, and A7	2019 - 2025	All	Analog instrument cluster
A6 allroad, S6, A7, and S7	2020 - 2025		
A7 e quattro	2021 - 2022		
RS 6 Avant, and RS 7	2021 - 2025		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added Model Years)
1	2/3/2023	Initial publication

Customer states:

- The right turn signal indicator LED is permanently illuminated (see Figure 1).



Figure 1: right turn signal indicator permanently illuminated.

Workshop findings:

- No relevant DTCs are stored.

Technical Background



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A hardware malfunction of the instrument cluster may cause the customer complaint described above.

Production Solution

Optimization in the instrument cluster's production process.

Service

1. Please take a picture of the customer complaint and upload it to DOC-IT.
The picture should clearly show the customer complaint and include the VIN of the vehicle.
2. Replace the instrument cluster according to the instructions in the repair manual.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered vehicles.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Remove and install instrument cluster	9025 19xx	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Charge battery	2706 8950	See SRT with associated operations
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2069362/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools



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Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Instrument Cluster	01

Additional Information

All parts and service references provided in this TSB (2069362) are subject to change and/or removal.

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