



# Technical Service Bulletin

**93 Q5, A7, A8 TFSI: preferred charging time cannot be set, software 1191**

93 24 52 2073891/1 May 10, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7, S7, A8, and S8	2020 - 2023	All	Not Applicable
A8 e quattro	2020 - 2021		
RS7, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021 - 2023		
A7 e quattro	2021 - 2022		

## Condition

### Customer states:

- The preferred charging time function cannot be set.

### Workshop findings:

- The complaint can be reproduced.
- In address **00C6** (High-voltage battery charger), the vehicle has software version number **1191** and one of the following parts numbers listed in the SVM table below.

## Technical Background

Software issue.

## Production Solution

Improved software version: 1192.

## Service

1. VAS tester with the current version of ODIS.



### NOTICE

**Always use DoIP when flashing a control module via ODIS in supported vehicles.**



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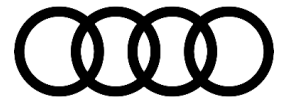
- **Activate DoIP, select *Administration >> General >> GFF Process >> DoIP communication >> Only allow DoIP communication.***
- ***This setting will automatically reset when the diagnostic session has ended. You can tell if DoIP is active by observing a red LED on the VAS 6154(A).***

2. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
3. Update the High-voltage battery charger (J1050) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Q5 TFSI e	00C6	5QE.915.681.DC	1191	5QE.915.681.EC	1192	C6A013
A7 TFSI e		5QE.915.681.DB		5QE.915.681.EB		
A8 TFSI e		5QE.915.681.DD		5QE.915.681.EA		

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 Up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9352		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software update	0151 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Software update	0151 0010	See SRT and associated operations.
<b>Diagnostic Time:</b>	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Test drive before the service procedure	No allowance	0 TU
	Test drive after the service procedure	No allowance	0 TU



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Claim Comment:	As per TSB 2073891/1
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**20738911**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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