



Technical Service Bulletin

93 e-tron GT: Charging flap is difficult to open or close

93 24 51 2073892/1 May 9, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 - 2024	All	Not Applicable

Condition

Customer states:

- Charging flap cannot be opened/closed or that the charging flap is difficult to open.

Workshop findings:

- The charging flap opens and closes without issue. It is not clear to the customer where the exact pressure point is to open the charging flap, thereby requiring more force to open.

The pressure required to open the charging flap differs significantly depending on where it is pressed. The optimal pressure point on the charging flap on the e-tron GT is located directly above the actuator. Pressing on the incorrect area causes plastic deformation of the flap and therefore increased pressure is needed to open the flap.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Please inform the customers about the optimal pressure point on the charging flap. The following images show the exact position of the actuator. The optimal pressure point is at the rear of the flap, below the design line.



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Measure approximately 45 mm from the bottom edge, and approximately 30 mm from the rear edge (Figure 4). As a general guideline, this is approximately 1/3 of the height of the charging flap measured from the bottom edge and approximately the width of a thumb from the rear edge (Figure 3).

An alternative option is to place a transparent adhesive dot on the exact pressure point. To do so, cut out two circular adhesive dots (diameter = 20 mm) from the protective foil (AKL44803005) (Figure 5). Then apply these dots directly to the pressure points on both sides of the vehicle. They are placed directly above the actuators located below the flap. Once the user has become accustomed to the location of the pressure point, these adhesive dots can be removed.

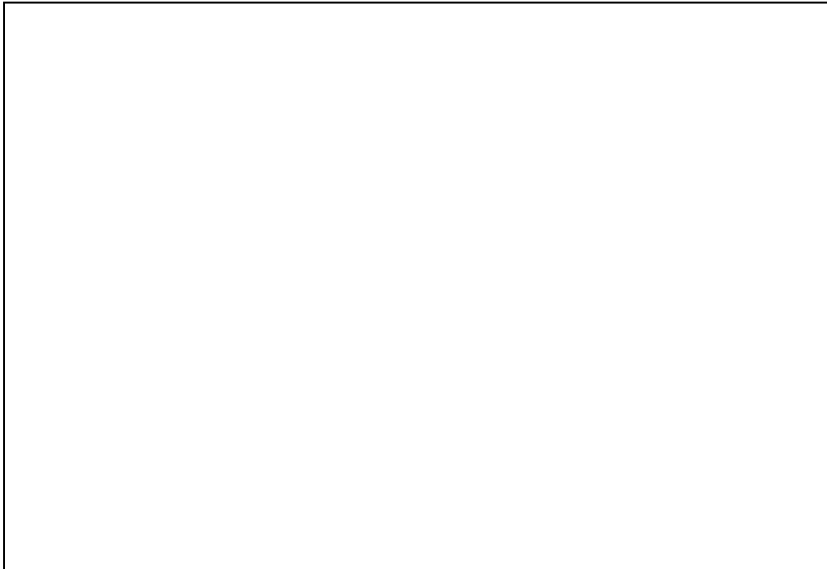
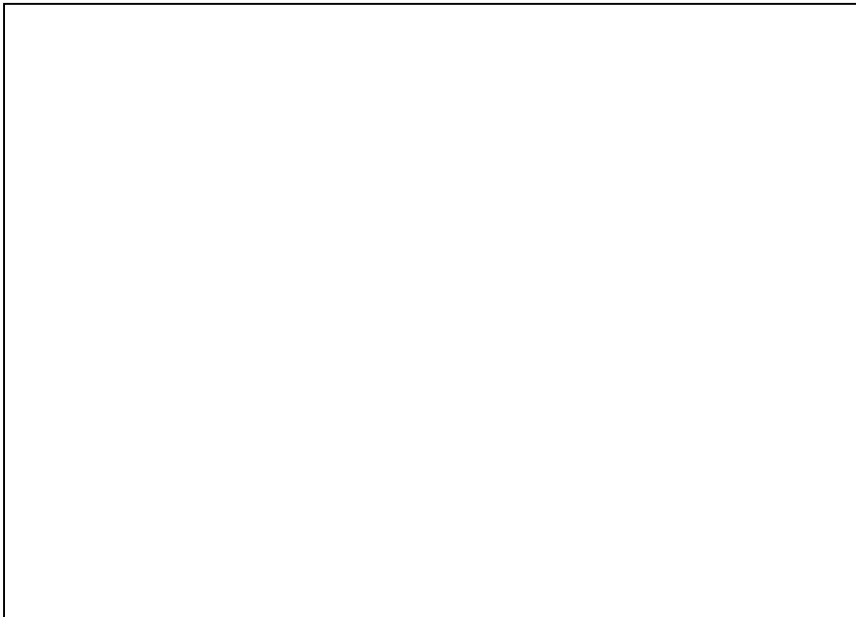


Figure 1. Charging flap on the left side of the vehicle.





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Figure 2. *Position of the actuator pins on the charging flap module on the left side of the vehicle.*



Figure 3. *Determine the position using a rough guideline.*



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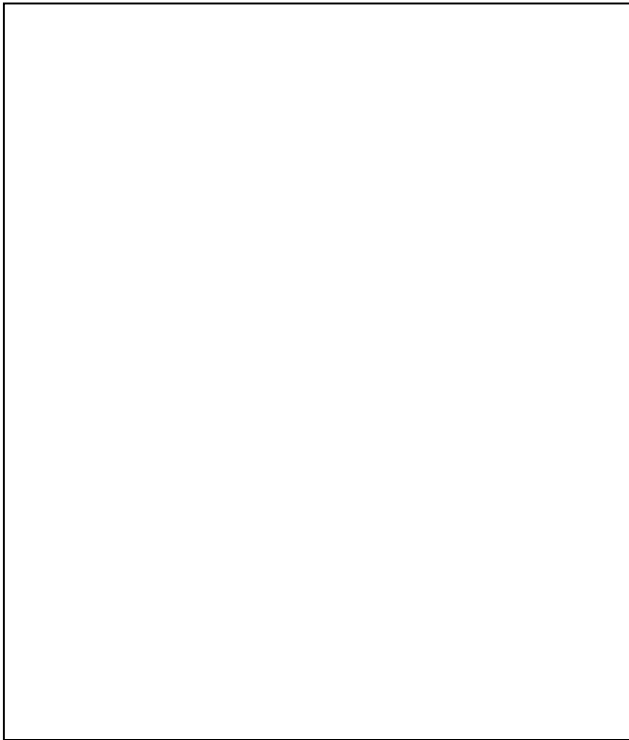


Figure 4. *Exact position of the pressure point based on measured values.*



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Figure 5. Two adhesive dots, approximately 20 mm in diameter, can be cut out of the protective foil AKL44803005.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
AKL44803005	Foil

Additional Information

All parts and service references provided in this TSB (2073892) are subject to change and/or removal.



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