



Technical Service Bulletin

91 MIB2+: lower display flickering after a software update

91 24 06 2061029/5 May 7, 2024. Supersedes Technical Service Bulletin Group 91 number 21-01 dated May 14, 2021 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, and A7	2019 - 2020	All	MIB2+
A6 allroad, S6, and S7	2020		

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header (updated software filter) Revised Service (updated part numbers to match new header) Revised Warranty (updated claiming instructions)
4	05/14/2021	Revised header (Updated vehicle equipment)
3	12/17/2020	Revised Service (Clarified when to use TSB 2053875)

Customer states:

- After a MMI Software update has been completed, the lower display sporadically flickers (Figure 1).



Figure 1. The display sporadically flickers.



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Technical Background

There are compatibility issues between the display and the MMI software.

Production Solution

New software in the lower MMI display addressed the condition.

Service

Required equipment:

- ODIS Tester.
- SVM Code
- MIB2+ display software update on SD Card (See *Required Parts and Tools* or download the software from the MirrorServer using the SD Creator Program).

Time to complete update:

- Approximately 20-30 minutes (includes 10-20 minutes for the software update, and 10 minutes for the SVM work).

Service work:



NOTICE

The repair described below is only to be performed if the display (address word 0636) has software part number 4K191960[4|5]C and hardware part number 4K191960[4|5] with software version 0141.

- If the display has software part number 4K191960[4|5]C and hardware part number 4K191960[4|5]C with software version 0141, then the update is not necessary and **cannot** be performed.
- For vehicles within the VIN range from *KN000001 to *KN058675 that have a front information display control head, J685 (address word 0636) with part number 4K1.919.605, please refer to TSB 2053875: *91 MIB2: Lower MMI (HVAC) screen image is distorted or flickering* prior to executing this bulletin.

Update the MIB2+ display using Method 2 according to TSB 2056558: *91 MIB2+ Software Update Instructions and use SVM code 636 S002*.

Method 2: Manual update due to SVM code or Server issues.

Vehicle	SD Creator Part Number	SVM Code
A6/A7	4K1906961	636S002



NOTICE



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Please use the claiming instructions from this TSB, do not use claiming instructions in TSB 2056558.

Warranty

Claim Type:	• 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9193		
Damage Code:	0039		
Labor Operations:	Program display and operating unit	9193 2599	20 TU
	Charge battery	2706 8950	See SRT with associated operations
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2061029/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

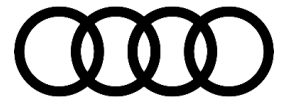
Required Parts and Tools

Model	SD Card	Quantity
A6/A7	4K1906961	01 (Shop tool)

Additional Information

All parts and service references provided in this TSB (**2073865**) are subject to change and/or removal.

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