

DAIMLER TRUCK

North America

May 20, 2024

Dear Valued Customer,

Our records indicate that you are the owner of certain DTNA Freightliner or Western Star vehicle(s) that were spec'd with a variable speed water pump ("pump"). Therefore, we want to advise you that due to a programming issue, the pump has been functioning at a fixed speed. However, there is no functional, safety or regulatory issue with the pump operating as-is in a fixed speed mode.

In summary, no action is required of you. You may continue normal operation of your vehicle. In the event your pump needs to be replaced, you may choose to replace it with either a fixed speed or variable speed pump.

We hope you find this information helpful. If you have any questions, please contact your field service representative/staff or our Call Center at 1-800-385-4357.

Best Regards,

Daimler Truck North America