



# Service Bulletin

Bulletin No.: 20-NA-016

Date: June, 2024

## WARRANTY ADMINISTRATION

**Subject: Warranty Administration – Repurchase Vehicle Dealer Processing Fee (U.S. ONLY)**

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
All Manufacturer Repurchased GM Vehicles (U.S. ONLY)		2010	2025	—	—	—	—

Involved Region or Country	United States
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**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

Effective February 15, 2021, the process previously communicated in this bulletin has changed.

Dealer processing fees for straight repurchase or trade repurchase will now be paid directly to the dealership's open account. The payment will appear on the dealership's statement as "RVDC Dealer Admin Fee."

If there are any questions on the RVDC Dealer Admin fee payment, please contact the Reacquired Vehicle Disposition Center (RVDC) at (888) 567-3234.

Version	3
Modified	Released January 21, 2020 Revised February 16, 2021 – Added the 2021 Model Year and updated the Subject and process information. Revised June 04, 2024 – Added the 2022-2025 Model Years and Important statement.

