

Diagnostic Sheet

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

Grecale - Noise From Door Speakers

DATE: June 4, 2024

This Diagnostic Sheet serves as a guide and provides additional diagnostic info for possible door speaker noise anomalies.

MODELS: M182 Grecale (All MY).

SUBJECT: Abnormal noise (humming/buzzing) coming from the door speakers during audio playback.

CHECKLIST:

1. Save a complete scan report of the control units in the vehicle.
2. Verify the repeatability of the customer's complaint. If confirmed, record a video that clearly shows the problem. Identify and note the position of the speaker affected by the anomaly.
3. Remove the speaker in question from its seat, leaving it electrically connected. Under these conditions, record a video of the speaker operating.
4. Check for a metal clip on the back of the speaker. Example photo below. If present, remove it.



5. Check whether the trim of the corresponding door panel has any missing clips. Example photo below. If so, reset the clip positioning.



6. Reassemble the speaker in its seat and carry out a functional test. Record a video.
7. Open a BOL as "factory information", reporting all the data collected during the diagnosis. If the information attached in the BOL proves that the problem persists, even after the checks have been carried out, proceed with replacing the speaker.

TECHNICAL SERVICE OPERATIONS