



Service Bulletin


Bulletin No.: 24-NA-089

Date: May, 2024

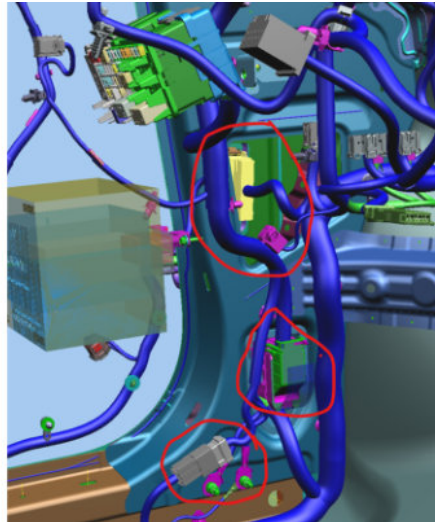
TECHNICAL

Subject: Water Leak into Interior and/or Various Electrical Concerns

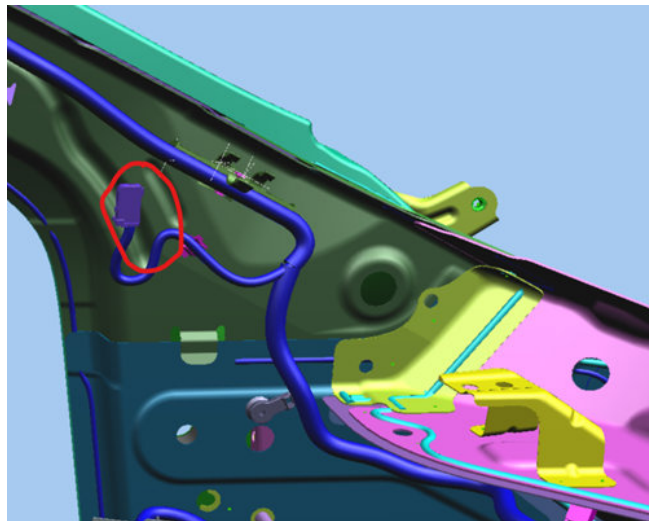
Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2024	2024	February 15, 2024	February 21, 2024	All	All

Involved Region or Country	North America
Condition	<p>Some customers may comment that the front row carpet on the left side is wet near the IP and front carpet retainer.</p> 

6640647



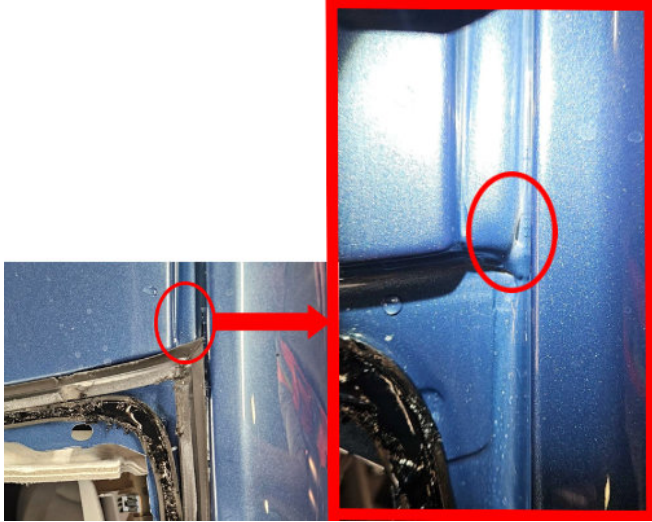
6640648



6640650

Technicians might also find water intrusion in the following electrical connectors or component:

1. X210 Instrument Panel Wiring Harness to Body Wiring Harness
2. X211 Instrument Panel Wiring Harness to Body Wiring Harness
3. X500 Front Side Door Wiring Harness - Driver to Body Wiring Harness
4. P19H Speaker - Left Front Tweeter

<p>Cause</p>	 <p style="text-align: right;">6640646</p> <p>The cause of this condition may be a possible "pinhole" void in the roof ditch sealer on the left side front near the top of the windshield.</p>
<p>Correction</p>	<p>Visually inspect for a gap or hole in the sealer on the left side front near the top of windshield.</p> <p>If a gap or hole is found, complete the Service Procedure below.</p> <p>If no holes or gaps are found, continue with water leak diagnostics. Refer to <i>Water Leak Test Preparation</i> in SI.</p>

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Note: The pin holes/cracks may be more difficult to see on darker color finishes. An example of a visible pin hole is shown in the graphics above.



6652234

1. Gently lift windshield lace to inspect for a gap or hole in the sealer on the left side front near the top of windshield.
2. Seal the holes/crack in any roof ditch sealer area by mixing a small amount of Kent® High-Tech Seam Sealer Clear P10200, or Wurth Euroseal Gel Clear 18920104, or equivalent WITH the proper touch-up paint color.

3. Avoiding excess sealer build-up within the ditch, work a small amount of the sealer into the hole with a gloved finger, making sure the windshield lace is lifted as shown in the photo to allow the seam sealer to completely cover the hole.
4. Wipe away any excess sealer with a light amount of solvent on a rag or paper towel. The solvent will help the sealer flow into the hole/crack.



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5. Release windshield lace back to its original position and remove any excess sealer.
6. Clean and dry any wet trim and address any moisture/electrical concerns as necessary. Refer to *Floor Carpet Drying* in SI.

Parts Information

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com.

Contact Wurth through website www.wurthusa.com, by e-mail at www.customer.service@wurthusa.com, or by calling 1-800-987-8487

In Canada, contact Wurth through their website at www.wurth.ca/, by e-mail at info@wurth.ca, by calling 1-800-263-5002, or your local Wurth representative.

Causal Part	Description	Part Number	Qty
N/A	Kent Automotive High-Tech™ Clear Seam Sealer	P10200	\$2.30 US / \$3.45 Canada
	Wurth Euroseal Gel Clear (5 oz/ 148 ml)*	18920104 (892.0104 in Canada)	
	PAINT, TOUCH-UP TUBE	See EPC	N/A

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1486018*	Spot Repair Roof Ditch with Seam Sealer	0.2 hr

*This is a unique Labor Operation for bulletin use only.

Version	1
Modified	Released May 20, 2024

