



May 30th, 2024

Dear Ryvid Anthem Customer,

You were among those who purchased the Power Controller Upgrade. We apologize for the delay related to your order. There is a critical part that comes in the upgrade kit which has been continuously delayed by our vendor.

Due to this ongoing delay and because the installation is more advanced than anticipated, we'd like to offer a complimentary installation appointment by one of our technicians. After the installation we will fully test your motorcycle to ensure the system is working smoothly.

A Ryvid technician will be in touch in the next few weeks to arrange for your service. Once we make an appointment, we'll follow-up 48 hours before the visit, to make sure someone is available to meet the technician.

The installation process is involved and could take a couple of hours. Please arrange with the technician for an indoor space to work if possible.

If you have any questions, please contact service@ryvid.com and we will be happy to assist you.
Kind Regards,

Matt Irish

A handwritten signature in black ink, appearing to read 'Matt Irish', with a long horizontal flourish extending to the right.

Director of Aftersales