

GENERAL MOTORS
DCS6917
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 13, 2024

Subject: Stop Delivery Order Await Communication: Reference Number
N242455300

Models: 2024 Chevrolet Silverado 1500
2024 Chevrolet Suburban
2024 Chevrolet Tahoe
2024 GMC Sierra 1500
2024 GMC Yukon
2024 GMC Yukon XL

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, we have elected to stop the delivery of certain 2024 model year Chevrolet Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon and Yukon XL vehicles. These VINs are in transit or in new vehicle inventory. We are investigating a potential quality issue with this population of vehicles. Dealers are to wait for further communication. The GM reference number is N242455300.

The subject vehicles cannot be delivered or sold until further notice.

Until further instructions are received, new vehicles subject to this stop delivery order must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated as "Stop Delivery" Type and VIN Status as "Incomplete Remedy Not Available" on June 13, 2024. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory or in transit is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

END OF MESSAGE