

**Technical Service Bulletin (TSB)**  
**Popping Noise from Swing Gate Check Strap**

<b>REFERENCE:</b>	<b>TSB:</b> 23-043-24 <b>GROUP:</b> 23 - Body	<b>Date:</b>	June 7, 2024	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2024 (JL) Jeep Wrangler</b> This bulletin applies to vehicles built on or after February 15, 2024 (MDH 0215XX) and on or before April 08, 2024 (MDH 0408XX).	<b>MARKET APPLICABILITY:</b>		<input checked="" type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input checked="" type="checkbox"/> IAP
				<input checked="" type="checkbox"/> EE	<input checked="" type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience the following:</b> <ul style="list-style-type: none"> <li>A popping noise can be heard between the check strap and clevis pivot joint when fully opening the swing gate.</li> </ul>				
<b>CAUSE:</b>	Clevis pivot pin undersized.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-094, date of issue June 07, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves replacing the swing gate check strap.

**NOTE: Inspection is to be performed in the write up isle by a non-skilled employee or service adviser.**

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-40-26-98	Strap, Swing Gate Check - Inspect for Noise when Opening Swing Gate (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
23-40-26-99	Strap, Swing Gate Check - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZZ	Service Action	

## SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68634883AE	Strap, Retaining	Swing Gate Check Strap

## DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

**This RSU only applies to vehicles on the RSU VIN list.**

## REPAIR PROCEDURE:

1. Ensure vehicle is parked with the swing gate fully closed.
2. Open swing gate fully, extending the arm completely.
3. Cycle swing gate from fully open to the second detent.

**NOTE: Pop noise mostly occurs between these stages.**

4. Does the pop noise occur?
  - YES>>> Proceed to [Step 5](#).
  - NO>>> This bulletin does not apply. Use Inspect LOP (23-40-26-98) to close this active RSU.
5. Replace the swing gate check strap. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info >23 - Body/Decklid/Hatch/Liftgate/Tailgate/Swing Gate/Check, Door/Removal and Installation.

## POLICY:

Reimbursable within the provisions of the warranty.

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