

**On-car analysis list from May 23rd, 2024**  
**please contact VW Helpline before attempting repair**

|                   | <b>Models</b>                           | <b>MY</b> | <b>Engine</b> | <b>Transmission</b> | <b>Topic</b>              | <b>Customer Complaint</b>  |
|-------------------|---|-----------|---------------|---------------------|---------------------------|--|
| <b>Powertrain</b> | Atlas, Cross Sport                      | 23-24     | All           | All                 | Exhaust/Heat shield noise | Customer states rattle from below the vehicle<br><b>(Untouched vehicle)</b>  |
|                   | Atlas, Cross Sport, Taos, Jetta         | 24        | All           | All                 | MIL-on P0442              | Customer states Mill-on, P0442 stored in ECM memory<br><b>(leak must be from fuel cap area)</b><br><b>(Untouched vehicles)</b>                     |
|                   | Taos                                    | 23-24     | All           | All                 | MIL-on P0462 and/or P0463 | Customer states Mill-on, P0462 and/or P0463 stored in ECM memory<br><b>(Untouched vehicles)</b>  |
|                   | All                                     | 23-24     | All           | All                 | Fuel Gauge                | Customer states fuel gauge does not read full after filling the fuel tank<br><b>(Untouched vehicles)</b>   |
| <b>Electric</b>   | Atlas, Cross Sport, Jetta, Taos, Tiguan | 22-23     | All           | All                 | Key Battery               | Customer states key FOB lock/unlock functions do not work via button press (not KESSY).<br><b>(Must have B147918 and/or B147A18 in Address 09)</b> |
|                   | Tiguan                                  | 22-23     | All           | All                 | Seat Belt                 | Customer states seat belt won't retract  |
| <b>Body</b>       | Atlas, Cross Sport                      | 24        | All           | All                 | Door Fit                  | Customer states door fitment between panels not correct<br><b>(Untouched vehicles)</b>   |
|                   | Atlas, Cross Sport                      | 24        | All           | All                 | Windshield                | Customer states windshield has visual imperfection   |