



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 10H9 / Engine Cover

This notice is for: All dealer personnel

Date: May 29, 2024

Issue: An engine cover was either not installed during vehicle production, or was removed as part of a previous recall remedy. A new and improved engine cover is now available and will be installed on affected vehicles free of charge.

- Repair:**
- REPAIR AVAILABLE – May 30, 2024
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Parts will be managed by free order.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	GOLF GTI	3,451
USA	2022	2022	GOLF R	861
CAN	2022	2022	GOLF GTI	542
CAN	2022	2022	GOLF R	508

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2024
 - Loaner/rental coverage: refer to the campaign circular

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.