



Service Bulletin

Bulletin No.: 24-NA-085

Date: May, 2024

INFORMATION

Subject: Updates Failing on K73 Telematics Control Module via SPS

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	Zevo 400	2024	2024				
	Zevo 600						
Buick	Envision	2024	2024				
Cadillac	CT5	2025	2025				
	LYRIQ	2023	2024				
	XT4	2024	2024				
Chevrolet	Blazer	2024	2024				
	Blazer EV						
	Colorado	2023	2024				
	Equinox	2024	2024				
	Equinox EV						
	Silverado EV	2024	2024				
Traverse	2024	2024					
GMC	Acadia	2024	2024				
	Canyon	2023	2024				
	Sierra EV	2024	2024				

Involved Region or Country	North America
Additional Options (RPOs)	
Condition	Some technicians may comment that they cannot update the K73 Telematics Control Module via SPS. The update will fail after approximately twelve minutes.
Cause	The causes of the condition may be due to trying to update the Telematics Control Module with the same software and a failure in the update will result.
Correction	Please refer to Parts Information to verify the current "selected part number." If the part number matches in SPS, the module is up to date and no reflash is needed.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Parts Information

Brand	Model	Model Years	Current Part Number	Selected Part Number
Bright Drop	Zevo 400	2024	85028090	85028089
		2024	85034917	85034916
		2024	85014696	85014695
	Zevo 600	2024	85028090	85028089
		2024	85034917	85034916
		2024	85014696	85014695
Buick	Envision	2024	85028090	85028089
		2024	85034917	85034916
		2024	85014696	85014695
		2024	85028105	85028104
		2024	85034933	85034932
		2024	85014711	85014710
Cadillac	CT5	2025	85028090	85028089
		2025	85028105	85028104
		2025	85034917	85034916
		2025	85034933	85034932
		2025	85014696	85014695
		2025	85014711	85014710
	LYRIQ	2023	85631123	85631118
		2024	85028090	85028089
		2024	85028105	85028104
		2024	85034917	85034916
		2024	85034933	85034932
		2024	85014696	85014695
		2024	85014711	85014710

Brand	Model	Model Years	Current Part Number	Selected Part Number	
Chevrolet	XT4	2024	85028090	85028089	
		2024	85028105	85028104	
		2024	85034917	85034916	
		2024	85034933	85034932	
		2024	85014696	85014695	
		2024	85014711	85014710	
	Blazer	Blazer	2024	85028090	85028089
			2024	85034917	85034916
			2024	85014696	85014695
		Blazer EV	2024	85028090	85028089
			2024	85034917	85034916
2024			85014696	85014695	
2024			85028105	85028104	
2024			85034933	85034932	
2024			85014711	85014710	
2024			85034917	85034916	
Colorado	Colorado	2023	85631123	85631118	
		2024	85028090	85028089	
		2024	85034917	85034916	
		2024	85014696	85014695	
Equinox	Equinox	2024	85028090	85028089	
		2024	85034917	85034916	
		2024	85014696	85014695	
Equinox EV	Equinox EV	2024	85028090	85028089	
		2024	85034917	85034916	
		2024	85014696	85014695	
		2024	85028105	85028104	
		2024	85034933	85034932	
		2024	85014711	85014710	
		2024	85034917	85034916	
Silverado EV	Silverado EV	2024	85028090	85028089	
		2024	85034917	85034916	
		2024	85014696	85014695	
Traverse	Traverse	2024	85028090	85028089	
		2024	85034917	85034916	
		2024	85014696	85014695	

Brand	Model	Model Years	Current Part Number	Selected Part Number
GMC	Acadia	2024	85028090	85028089
		2024	85034917	85034916
		2024	85014696	85014695
	Canyon	2023	85631123	85631118
		2024	85028090	85028089
		2024	85034917	85034916
		2024	85014696	85014695
	Sierra EV	2024	85028090	85028089
		2024	85034917	85034916
		2024	85014696	85014695

Version	1
Modified	Released May 13, 2024

