

|                           |   |  |              |                  |                  |
|---------------------------|---|--|--------------|------------------|------------------|
| <b>REFERENCE:</b>         | <b>TSB:</b> 08-121-24 REV. B<br><b>GROUP:</b> 08 - Electrical   | <b>Date:</b>   | May 23, 2024 | <b>REVISION:</b> | 08-121-24 REV. A |
| <b>VEHICLES AFFECTED:</b> | 2024 - 2025 (B1) Jeep Renegade<br>2024 - 2025 (M1) Jeep Compass<br>2024 - 2025 (H1) Jeep Commander<br>This bulletin applies to vehicles built on and after <b>**June 01, 2023 (MDH 0601XX)</b> and on and before <b>May 05, 2024 (MDH 0505XX)**</b> | <b>MARKET APPLICABILITY:</b><br><input type="checkbox"/> NA <input type="checkbox"/> MEA<br><input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP<br><input type="checkbox"/> EE <input type="checkbox"/> CH |              |                  |                  |
| <b>CUSTOMER SYMPTOM:</b>  | <b>Customers may experience the following:</b> <ul style="list-style-type: none"> <li>RVC display has a blurry image, a blue screen and/or grid line that is not working <a href="#">Fig. 1</a>.</li> </ul>   |  |              |                  |                  |
| <b>CAUSE:</b>             | Camera error  |  |              |                  |                  |

This bulletin supersedes Technical Service Bulletin (TSB) 08-121-24 REV. A, date of issue May 11, 2024, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include updated build dates.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-083, date of issue May 04, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.



**Fig. 1**  
Blue Screen, Blurry Screen, No Grid Line Screen

**REPAIR SUMMARY:**

This bulletin involves inspecting the RVC for errors and possibly replacing the RVC.

**CLAIMS DATA:**

| Labor Operation No: | Labor Description   | Skill Category                     | Labor Time |
|---------------------|---|------------------------------------|------------|
| 08-20-07-99         | Rearview Camera Display<br>- Inspect<br>(2 - Skilled)               | 6 - Electrical and Body<br>Systems | 0.1 Hrs.   |
| 08-20-07-9A         | Rearview Camera<br>Display- Inspect and<br>Replace<br>(2 - Skilled) | 6 - Electrical and Body<br>Systems | 0.4 Hrs.   |
| Failure Code        | ZZ  | Service Action                     |            |

**SPARE PARTS:**

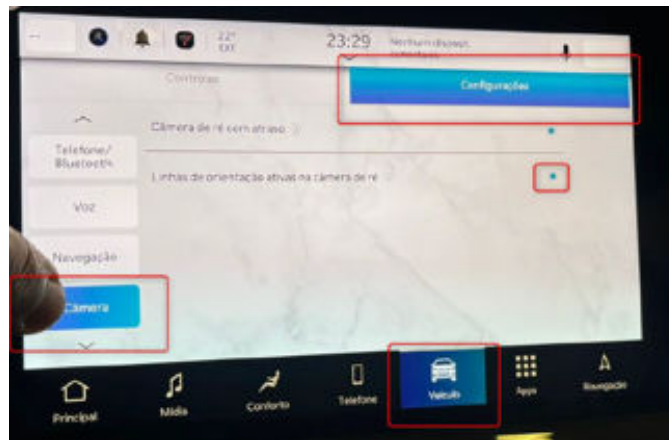
| Qty    | Part No.                             | Description | Notes |
|--------|--------------------------------------|-------------|-------|
| 1 (AR) | 7096494 - EMEA<br>68715153AA - MOPAR | Renegade    |       |
| 1 (AR) | 7096493 - EMEA<br>68715154AA - MOPAR | Compass     |       |
| 1 (AR) | 7096492 - EMEA<br>68715151AA - MOPAR | Commander   |       |

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

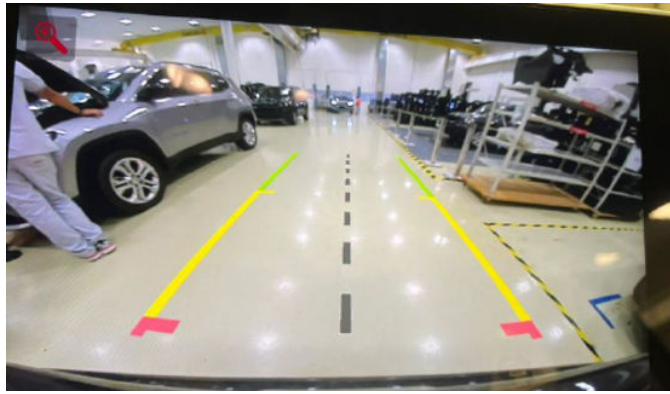
**REPAIR PROCEDURE:**

1. Place the vehicle's ignition in the on position.
2. Go to the Vehicle tab, click on Camera >> Configurations, and make sure the "Directive Lines" option is on [Fig. 2](#).



**Fig. 2**  
Directive Lines Option

3. Inspect Rearview Camera display on radio screen. Proper display shown in [Fig. 3](#).



**Fig. 3**

Proper Display

4. Does the display have a blurry image, blue screen and/or grid line that is not working?
  - YES >>> Proceed to [Step 5](#).
  - NO >>> Bulletin has been completed. Use Inspect LOP (08-20-07-99) to close the active RSU.
5. Replace the RVC. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8B - Driver Assistance / Assistance System Components /Cameras/ Removal and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

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