

Technical Service Bulletin (TSB)
Right Front Door Lock Inoperable

REFERENCE:	TSB: 23-035-24 GROUP: 23 - Body	Date:	May 14, 2024	REVISION:	23-110-23
VEHICLES AFFECTED:	2024 (JL) Jeep Wrangler This bulletin applies to vehicles built on and after September 01, 2023 (MDH 0901XX) and on and before September 16, 2023 (MDH 0916XX).			MARKET APPLICABILITY: ☐ **NA**☐ MEA ☐ SA☐ IAP ☐ EE☒ CH	
CUSTOMER SYMPTOM:	Customer may experience the following: Right front door lock does not actuate from switch.				
CAUSE:	Switch harness disconnected.				

This bulletin supersedes Technical Service Bulletin (TSB) 23-110-23, date of issue September 01, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and includes removing a market, an updated RSU statement, and adding a NA RSU cancellation note.

****This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-312, date of issue November 16, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.****

NOTE: **This proactive service action no longer applies for North America. Please follow published service procedures in Service Library to diagnose and repair the vehicle.**

REPAIR SUMMARY:

This bulletin involves inspecting the door lock operation and possibly reconnecting the switch harness connector.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-80-27-93	Inspect Right Front Door Operation (1 – Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-80-27-94	Inspect and Install Right Front Door Lock Switch Electrical Connector (1 – Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. **This bulletin applies only to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Test switch to see if door locks/unlocks.
2. Does the switch operate the door lock?
 - NO>>> Proceed to [Step 3](#).
 - YES>>> This bulletin has been completed. Use Inspection LOP (08-80-27-93) to close this active RSU.
3. Remove passenger door trim panel. Refer to the detailed service procedures listed in DealerCONNECT>ServiceLibrary>Service info>23 - Body / Doors - Front, Full / Panel, Door Trim / Removal.
4. Connect the wire harness connector to the switch.
5. Install passenger door panel. Refer to the detailed service procedures listed in DealerCONNECT>ServiceLibrary>Service info>23 - Body / Doors - Front, Full / Panel, Door Trim / Installation.

NOTE: Check all customer interfaces for function when reassembled (locks, handles, mirrors, regulator, speaker).

POLICY:

Reimbursable within the provisions of the warranty.

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