

Technical Service Bulletin (TSB) Right Rear Door Sunshade Inoperative

REFERENCE:	TSB: 23-030-24 GROUP: 23 - Body	Date:	May 7, 2024	REVISION:	23-115-23
VEHICLES AFFECTED:	2023 (WS) Wagoneer/Grand Wagoneer This bulletin applies to vehicles built on or after March 03, 2023 (MDH 0303XX) and on or before March 17, 2023 (MDH 0317XX).			MARKET APPLICABILITY: <input type="checkbox"/> **NA** <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input checked="" type="checkbox"/> MEA	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> Right rear door sunshade does not operate. 				
CAUSE:	Failed crimp				

This bulletin supersedes Technical Service Bulletin (TSB) 23-115-23, date of issue December 19, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and includes removing a market, an updated RSU statement, and adding a NA RSU cancellation note.

****This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-352 date of issue December 19, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.****

NOTE: **This proactive service action no longer applies for North America. Please follow published service procedures in Service Library to diagnose and repair the vehicle.**

REPAIR SUMMARY:

This bulletin involves inspecting and, if necessary, replacing the right rear window sunshade assembly.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-10-56-96	Sunshade, Right Rear Window - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-10-56-97	Sunshade, Right Rear Window - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7LF04TX7AA	Sunshade, Rear Window	Right Side

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Does the right rear door sunshade operate?
 - YES>>> This bulletin has been completed. Use Inspection LOP (23-10-56-96) to close the active RSU.
 - NO>>> Proceed to [Step 2](#).
2. Replace the right rear door sunshade. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> Sunshade, Rear Door Removal and Installation (Rear Door Sunshade).

POLICY:

Reimbursable within the provisions of the warranty.

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