

**Technical Service Bulletin (TSB)**  
**Incorrect Right Side Quarter Glass Installed**

<b>REFERENCE:</b>	<b>TSB:</b> 23-029-24 <b>GROUP:</b> 23 - Body	<b>Date:</b>	May 7, 2024	<b>REVISION:</b>	23-096-23
<b>VEHICLES AFFECTED:</b>	<b>2023 (WS) Grand Wagoneer/Wagoneer</b> This bulletin applies to vehicles built on and after June 06, 2023 (MDH 0606XX) and on and before June 16, 2023 (MDH 0616XX).			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> CH
				<input type="checkbox"/> EE	<input type="checkbox"/> IAP
				<input type="checkbox"/> SA	<input type="checkbox"/> MEA
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience one or more of the following:</b>				
	<ul style="list-style-type: none"> <li>• Right side quarter glass tint is mismatched.</li> <li>• Right side of the vehicle allows more road noise into the vehicle.</li> </ul>				
<b>CAUSE:</b>	Incorrect right side quarter glass installed				

This bulletin supersedes Technical Service Bulletin (TSB) 23-096-23, date of issue September 12, 2023, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and includes an updated RSU statement and adding an RSU cancellation note.

**\*\*This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-261, date of issue September 12, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty.\*\***

**NOTE: \*\*This proactive service action no longer in effect. Please follow published service procedures in Service Library to diagnose and repair the vehicle.\*\***

**POLICY:**

Information Only

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