

REFERENCE:	TSB: 08-121-24 GROUP: 08 - Electrical	Date:	May 4, 2024	REVISION:	–
VEHICLES AFFECTED:	2024 (B1) Jeep Renegade 2024 (M1) Jeep Compass 2024 (H1) Jeep Commander This bulletin applies to vehicles built on and after July 25, 2023 (MDH 0725XX) and on and before April 15, 2024 (MDH 0415XX).	MARKET APPLICABILITY:			
		<input type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH			
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> RVC display has a blurry image, a blue screen and/or grid line that is not working Fig. 1. 				
CAUSE:	Camera error				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-083, date of issue May 04, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.



Fig. 1

Blue Screen, Blurry Screen, No Grid Line Screen

REPAIR SUMMARY:

This bulletin involves inspecting the RVC for errors and possibly replacing the RVC.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-20-07-99	Rearview Camera Display - Inspect (2 - Skilled)	6 - Electrical and Body Systems	0.1 Hrs.
08-20-07-9A	Rearview Camera Display- Inspect and Replace (2 - Skilled)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	EMEA - 7096494 MOPAR - 68715153AA	Renegade	
1 (AR)	EMEA - 7096493 MOPAR - 68715154AA	Compass	
1 (AR)	EMEA - 7096492 MOPAR - 68715151AA	Commander	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Turn the vehicle's ignition on.
2. Go to the Vehicle tab, click on Camera >> Configurations, and make sure the "Directive Lines" option is on [Fig. 2](#).

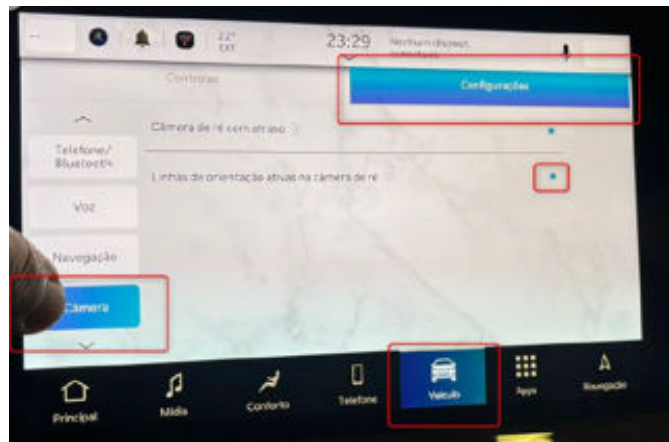


Fig. 2
Directive Lines Option

3. Inspect Rearview Camera display on radio screen. Proper display shown in [Fig. 3](#).

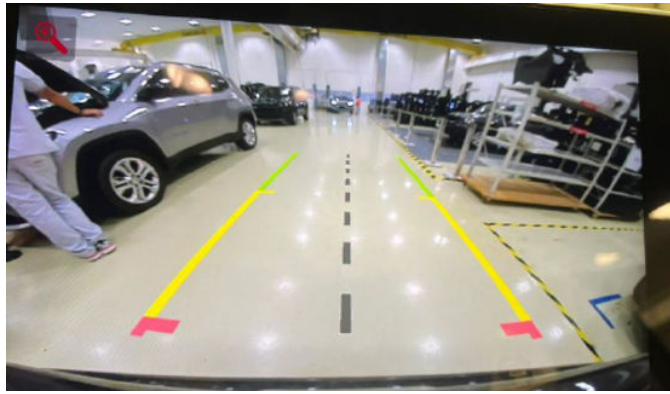


Fig. 3

Proper Display

4. Does the display have a blurry image, blue screen and/or grid line that is not working?
 - YES >>> Proceed to [Step 5](#).
 - NO >>> Bulletin has been completed. Use Inspect LOP (08-20-07-99) to close the active RSU.
5. Replace the RVC. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8B - Driver Assistance / Assistance System Components /Cameras/ Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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