



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Customer complains of a brief metallic ticking/rattling/ringing noise after a cold start-up. It can be heard while standing outside the vehicle, resonating from the front wheel well areas. If the noise is present, it is normally heard at idle and the frequency of the noise will follow engine speed.

Customer Complaint/Technician Observation: The engine/exhaust ticking/rattling/ringing concern customers may report on the TRX is inherent to the exhaust manifold and catalyst design that ultimately helps achieve the 6.2L supercharged engine's horsepower and torque levels. The high level of exhaust flow and pressure, which the exhaust system is designed to withstand under the harshest of conditions, causes this metallic sound especially during a cold start-up. This sound is amplified by the ground clearance and height of the TRX in comparison to other vehicles with the 6.2L supercharged engine. It is considered a normal operating characteristic of this vehicle.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found