



## STAR ONLINE PUBLICATION



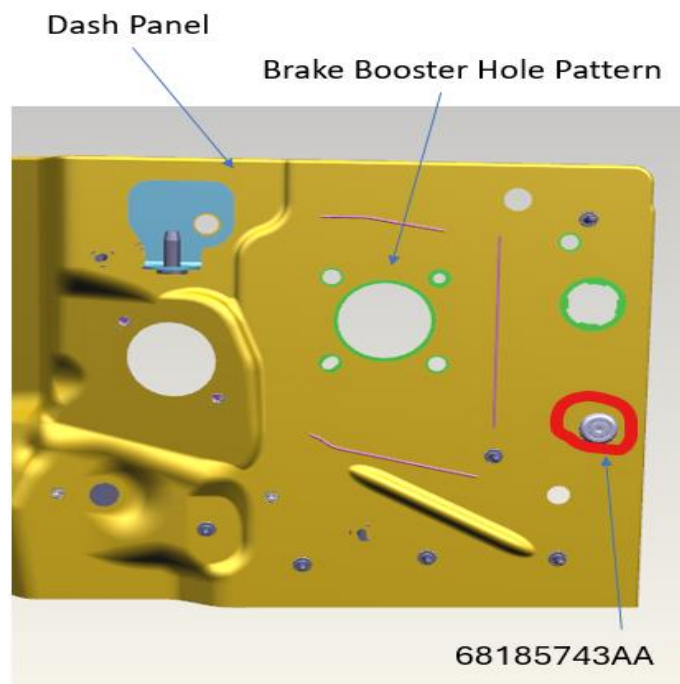
**Case Number:** S2423000029

**Release Date:** May 2024

**Symptom/Vehicle Issue:** Water Leaking Near Front Bulkhead Or Cowl Area On Driver's Side.

**Customer Complaint/Technician Observation:** Customer notices water on the floor, carpet wet on driver's side.

**Discussion:** Inspect the front bulkhead for an opening that has no plug or tape covering it. Refer to the figure below. If this hole is uncovered, install plug 68185743AA. Then water test the vehicle to confirm the condition is resolved.



View from engine compartment side

Plug should be inserted from the engine side

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**