



## STAR ONLINE PUBLICATION



**Case Number:** S2423000028

**Release Date:** May 2024

**Symptom/Vehicle Issue:** Wheel Hub Cap Installation.

**Discussion:** The wheel center cap attaching fingers or hooks may become damaged if the cap is not snapped in place squarely. Damaged attachment may cause the cap to come loose and be lost. See the below information to ensure the caps are installed properly for wheel service or in pre delivery inspection (PDI).

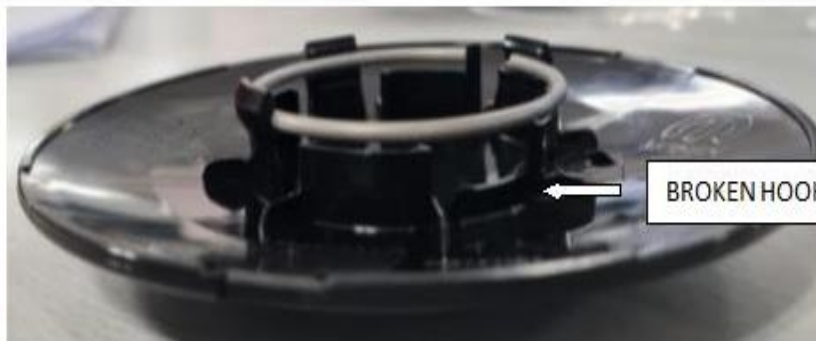


This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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### Examples Of Hub Cap Damage Due To Improper Installation.

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**CORRECT ASSEMBLY**

The pressure exerted is distributed uniformly over the entire surface of the plastic support

**Constant pressure on the support and compliant parallelism between support and wheel seat**

Illustrative picture of the correct assembly of the support inside the wheel

**INCORRECT ASSEMBLY**



The pressure exerted is not distributed uniformly over the entire surface of the plastic support

**Inconstant pressure on the support and non-compliant parallelism between the support and the wheel seat**

Illustrative picture of the incorrect assembly of the support inside the wheel

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