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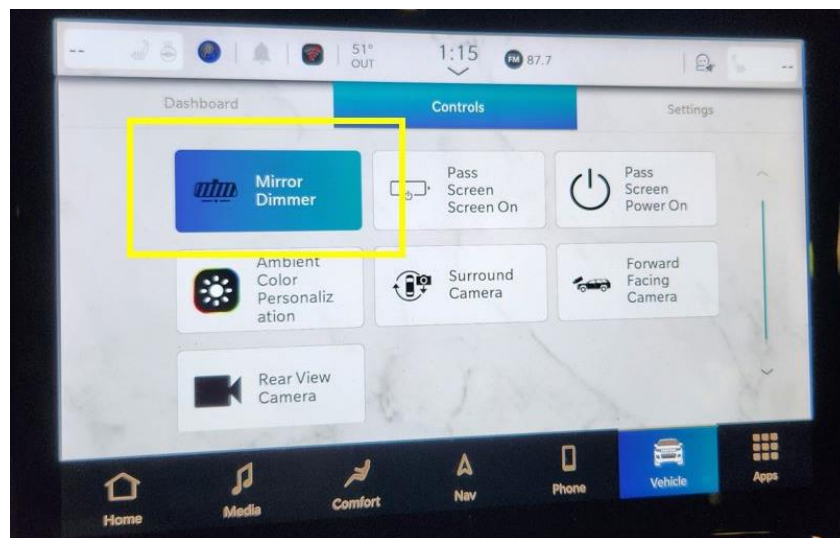
Case Number: S2408000052

Release Date: May 2024

Symptom/Vehicle Issue: Auto Dimming Mirrors Not Functioning And Feature Is Deselected After Low Voltage Condition

Discussion: The customer may find that their auto dimming mirrors feature has stopped working and there are no related DTCs. If the main 12V battery voltage falls too low or is disconnected, the mirror auto dimming function defaults to deselected.

Diagnosis: Prior to performing any diagnostics or repairs, look to see whether "Mirror Dimmer" is deselected in the Radio > Vehicle > Controls menu in the Radio.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Repair: Attempt to Reenable “Mirror Dimmer” by selecting it in the Radio > Vehicle > Controls menu. When the feature is highlighted the auto dimming mirrors will be enabled.

Verification: Either drive the vehicle in nighttime conditions or simulate them by blocking the rear view mirror photocell sensor. Confirm the interior and exterior drivers mirror dim.

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