



## STAR ONLINE PUBLICATION



**Case Number:** S2408000048 Rev. A

**Release Date:** May 2024

**Symptom/Vehicle Issue:** Comfort Seat Module (CSM) or Comfort Steering Wheel Module (CSWM) do Not Operate After a Recent Module Replacement

**Technician Observation:** The technician replaced the CSM or the CSWM and the new part does not function.

**Repair Procedure:** Use the scan tool to access the HVAC module, select the Heated Seats Auto-Addressing function, prior to any addressing function make sure all modules are connected to ensure proper addressing. Perform the highlighted function to complete the service update and replacement.

### ■ HVAC

Heat, Ventilation and A/C

Flash

DTCs

Data

Misc Functions

System Tests

Actuators

Details

Configuration

#### NAME

Actuator Calibration Test

Heated Seats Auto-Addressing

HVAC Auto-Addressing

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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### Heated Seats Auto-Addressing

This routine will need to be run anytime a CSM or CSWM is replaced.  
Continue to start routine.

Cancel

Continue

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