



STAR ONLINE PUBLICATION

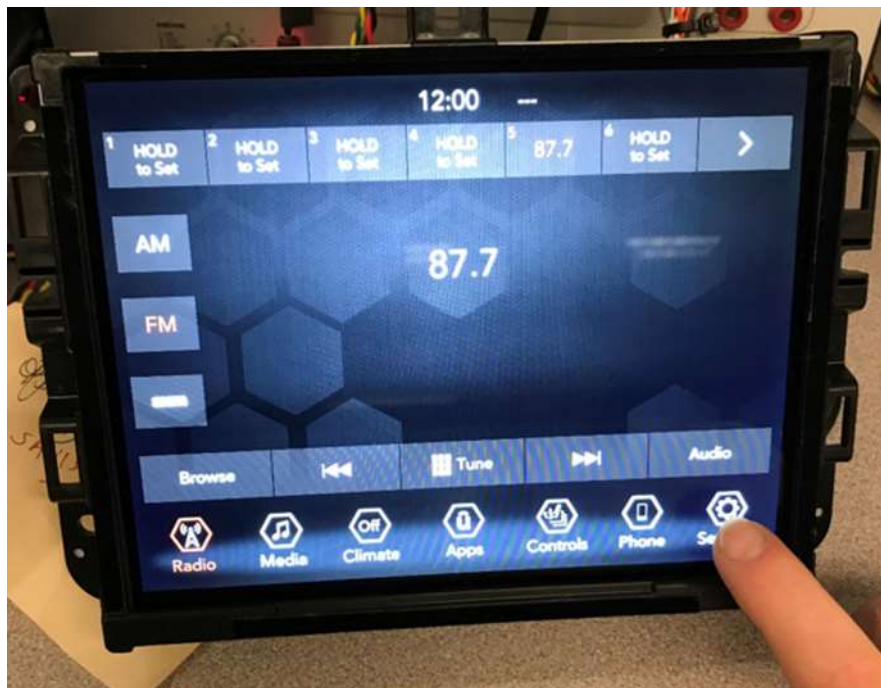


Case Number: S1908000050 Rev. A

Release Date: May 2024

Symptom/Vehicle Issue: Checking Radio Software Level On A VP2 Radio

Discussion: This is a step-by-step instructions to get to the Engineering menu on VP2R radios to check Software version level. Follow the steps below:



1. Go To Settings.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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2. Scroll Down in Settings.

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3. Select Phone\Bluetooth.

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4. Select Do Not Disturb.

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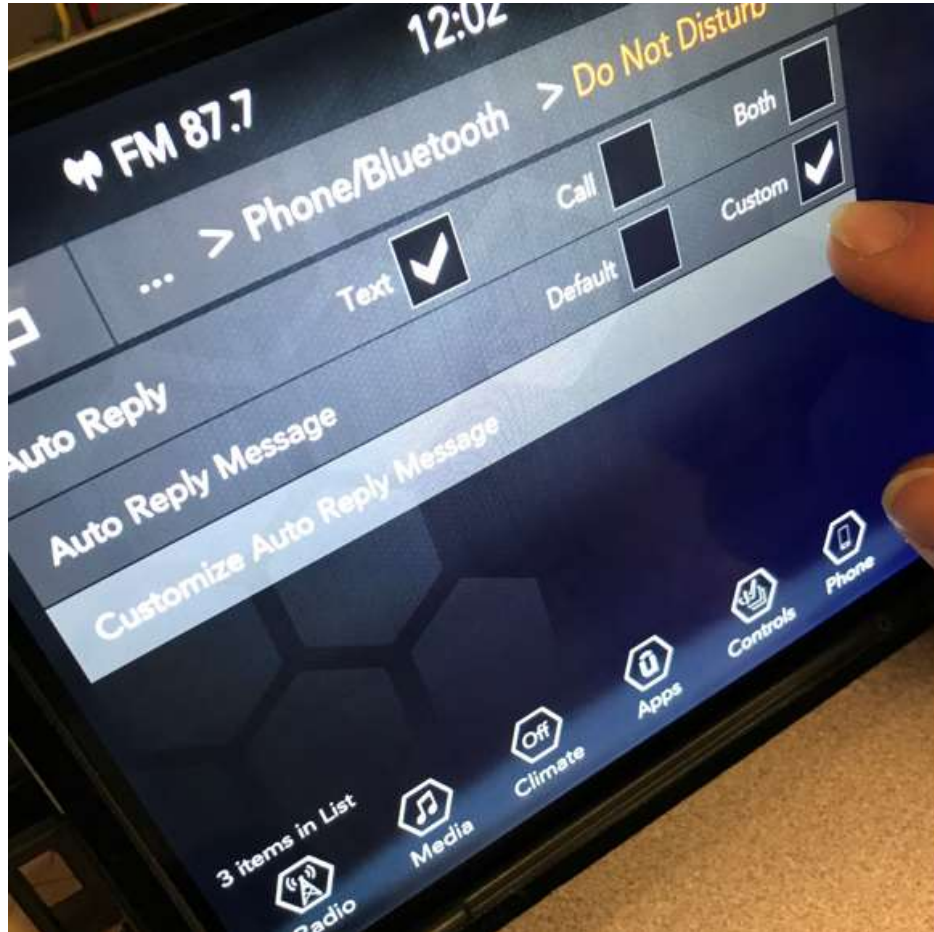
5. Select Custom.

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6. Go to Customize Auto Reply Message.

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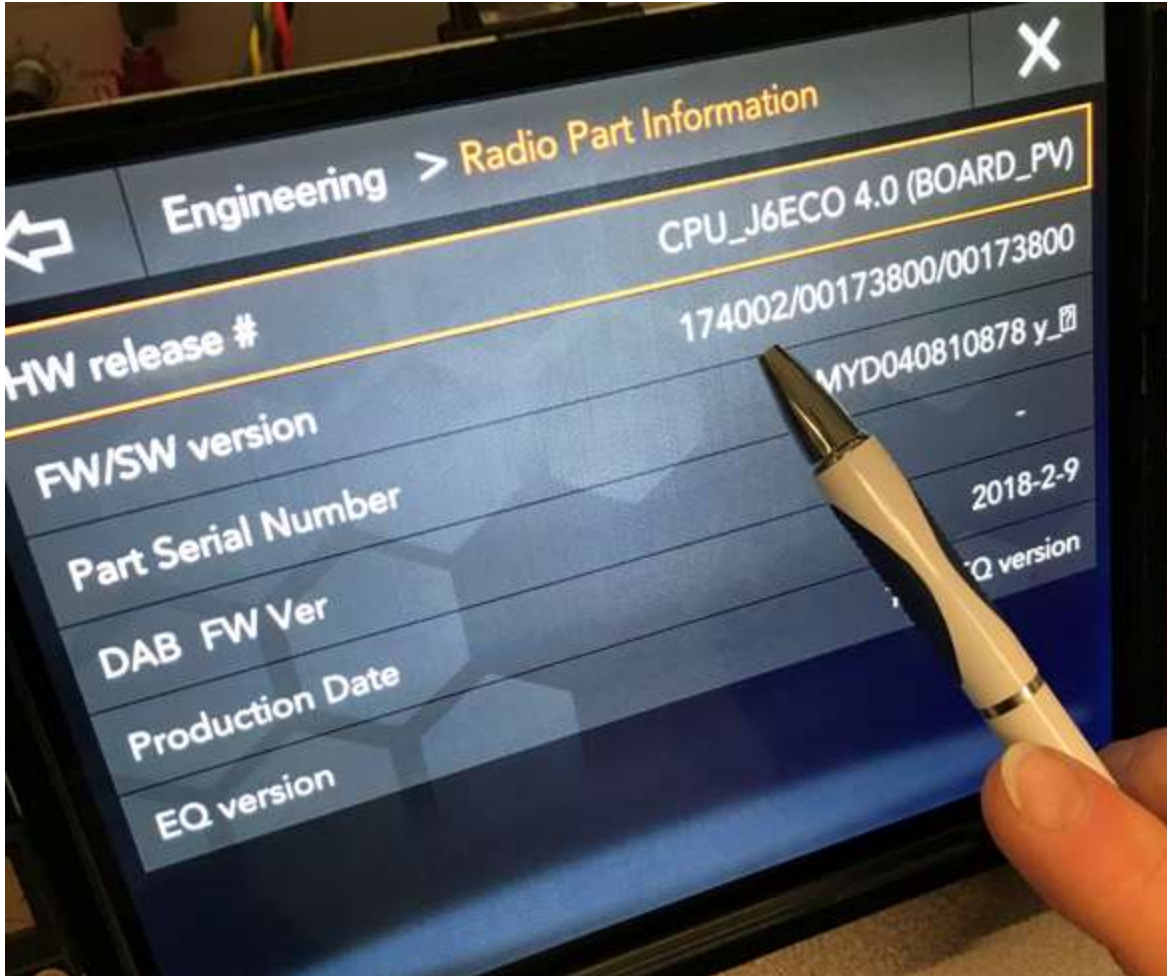
7. Type EngMenu9Pdx and hit OK – This is case Sensitive so type exactly as seen.

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8. You should see the Engineering Menu and see the software version.

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