

## Update on Cascadia Side View Mirror Production

Communication Type: Product News

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This message is a follow up to the communication sent May 12, 2024, regarding the Cascadia mirror shortage due to the fire at the Mekra factory in Escobedo, Mexico.

We are pleased to inform you that DTNA has secured a supply of Freightliner Cascadia side view mirrors to support the production of the Cascadia at the Saltillo, Santiago, and Cleveland plants. DTNA also has enough supply to begin retrofitting trucks built without mirrors, which are now parked at the transporter holding lots in Laredo, TX, Walcott, IN, and Springfield, OH (a new lot has been added since our last communication).

Trucks built without mirrors from April 12th through approximately May 19th are at the transporter holding lots and will soon be in the process of receiving mirrors for installation. We are doing our best to ensure that installations are occurring on a first-in-first-out (FIFO) basis. There may be exceptions to this based on how trucks are parked at these lots. Trucks will be shipped to their destination as retrofits are completed. As of today, please plan for a 45-60 day delay to the original projected delivery date. All trucks currently awaiting mirrors should delivery no later than July 15<sup>th</sup>, 2024. Units with mirrors being added at the holding lots will be installed based on original spec – matching color and/or texture of the mirror arms or housing. They will not require replacement at a future date.

Trucks built starting May 20<sup>th</sup> have mirrors installed at the plant(s) and will be received at their requested delivery location as close to the requested delivery date as possible. Interim mirrors installed at the plant will need to be replaced in the future. DTNA will communicate additional information regarding future replacement plans at a later date.

A couple of items to note regarding the installation of interim mirrors at the plant(s):

- To expedite the process of getting trucks to customers as quickly as possible, the mirrors installed on customer trucks may not match what was spec'd in terms of color or texture of the mirror arms or housings.
- Customers can expect these interim mirrors to meet DTNA's functionality and standards. However, DTNA is committed to replacing these interim mirrors with OEM replacements matching customer specs once the supply stabilizes.

Please reach out to your District Sales Manager if you have trucks that are late beyond 60 days from projected delivery.

Thank you for your continued understanding as we continue to work through this issue and find the best possible solution for you and our mutual customers.

