



Subject: SSPD5 - SPECIAL SERVICE PROGRAM WARRANTY EXTENSION - MULTI-MODEL - VALVE STEM SEALS CLASS ACTION	Campaign No.: SSPD5
	Last Issued : 05/09/2024

DESCRIPTION

Dear Mazda Dealer Partners,

Please read all documents in regards to this Class Action and SSPD5 campaign before answering any questions or contacting Mazda. A Mazda dealer Frequently Asked Questions will be available by Monday May 13, 2024 or before.

In conjunction with a Class Action Settlement, Mazda Motor Corporation has decided to conduct an extension of the Engine powertrain warranty related to excessive oil consumption. In addition, there is a Reimbursement Program, for limited qualifying out-of-pocket expenses (prior oil changes and additional oil purchased before the normal oil change interval due to oil consumption concerns) on certain CX-9, CX-5, Mazda6, Mazda3, and CX-30 vehicles equipped with a 2.5L turbocharged engine with the affected valve stem seals. For all Mazda dealers, an FAQ document for this Class Action Settlement and all documents for SSPD5 will be available on Mazda Global Service Support (MGSS) on or before May 13, 2024 concurrent with notification to the Settlement Class.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.