

Updated May 20, 2024 – Clarified steps for oil consumption test

Valve Stem Seals Class Action Settlement Program for Excessive Oil Consumption and Powertrain Warranty Extension Special Service Program SSPD5

A. DESCRIPTION

If you have any questions regarding this campaign, please read the Mazda Dealer FAQ’s available in MGSS under this campaign before contacting Dealer Recall Help.

On certain vehicles, 2021-2022 Mazda3, 2021-2022 CX-30, 2021 Mazda6, 2021 CX-5, 2021 CX-9 equipped with 2.5 SKYACTIV-G Turbo AND only listed in eMDCS under this campaign are eligible. This campaign provides the following benefits: The Special Service Program SSPD5 covers repairs for 7 years (84 months) or 84,000 miles for oil consumption related issues only (including for engine repair/replacement due to oil consumption issues/related to the valve stem seals).

This SSP will not cover other unrelated powertrain items such as transmission, differential or engine failure not related to oil consumption. **The Warranty Claim information for SSPD5 is only used when the vehicle is beyond the 5 year or 60,000-mile powertrain warranty.**

Prior repair reimbursement: Customers who received a class action notice can apply for reimbursement for any out-of-pocket expenses related to prior oil changes, and additional oil purchased before the normal oil change interval by going to <http://www.MazdaValveStemSealSettlement.com>

B. VEHICLE INSPECTION PROCEDURE

NOTE:

- **Eligible vehicles - Only VIN’s listed in eMDCS Warranty Inquiry are covered.**
- **Ineligible vehicles – any vehicle that does not have SSPD5 listed in eMDCS Warranty Inquiry, whether the VIN is in the range below or not and vehicles excluded from the Settlement such as branded/total loss vehicles, issuers of extended vehicle warranties, anyone acting as a used car dealer or purchased a Settlement Class Vehicle for the purpose of commercial resale.**

SUBJECT VEHICLES

Model	VIN range	Build date range
2021 Mazda3, Japan built, SKYACTIV-G 2.5T	JM1BP*****315204 - 403637	From October 12, 2020 through September 13, 2021
2021-2022 Mazda3 Mexico built, SKYACTIV-G 2.5T	3MZBP*****209389 - 307372	From December 8, 2020 through June 16, 2022
2021-2022 CX-30 SKYACTIV-G 2.5T	3MVDM*****233598 - 437812	From December 7, 2020 through June 30, 2022
2021 Mazda6 SKYACTIV-G 2.5T	JM1GL*****602506 - 618909	From October 6, 2020 through September 14, 2021

2021 CX-5, US/Canada spec, SKYACTIV-G 2.5T with 10.25" center display	JM3KF*****320280 - 472324	From October 6, 2020 through September 13, 2021
2021 CX-9, US/Canada spec, SKYACTIV-G 2.5T with 10.25" center display	JM3TC*****509027 - 541070	From October 6, 2020 through September 13, 2021

The asterisk symbol "*" can be any letter or number.

- a) If the vehicle is within the above ranges and has SSPD5 listed in eMDCS, go to Step 2.
- b) If the vehicle is not within the above ranges, SSPD5 is not applicable.

MAZDA DEALERS - ACTION REQUIRED

1. If a customer arrives at your dealer subject to SSPD5, please ask the customer if they are familiar with the SSPD5 oil consumption Warranty Extension and if not, review the program with the customer.
2. Ask the customer if they have had the low oil level light displayed, or added or changed their oil more often than the normal schedule 1 maintenance of 7,500 miles because of the low oil level warning light. **Note:** In some cases, the customer may report the presence of DTC P250F:00 ("Low Engine Oil Level") notification in the MyMazda App.
3. Depending on the customer's responses a repair may be required under the Powertrain Warranty or SSPD5 Warranty Extension (if over 5 years or 60,000 miles from the Warranty start date).

eMDCS System – Warranty Vehicle Inquiry Results:

If eMDCS displays:	Action to perform:
SSPD5 OPEN	See the Flow Chart below
SSPD5 EXPIRED	Vehicle is outside the extended warranty time limitation.
SSPD5 is not displayed	SSPD5 does not apply to this vehicle.

Note: This is a warranty extension program. Application of a campaign label is not necessary.

Repair Procedure

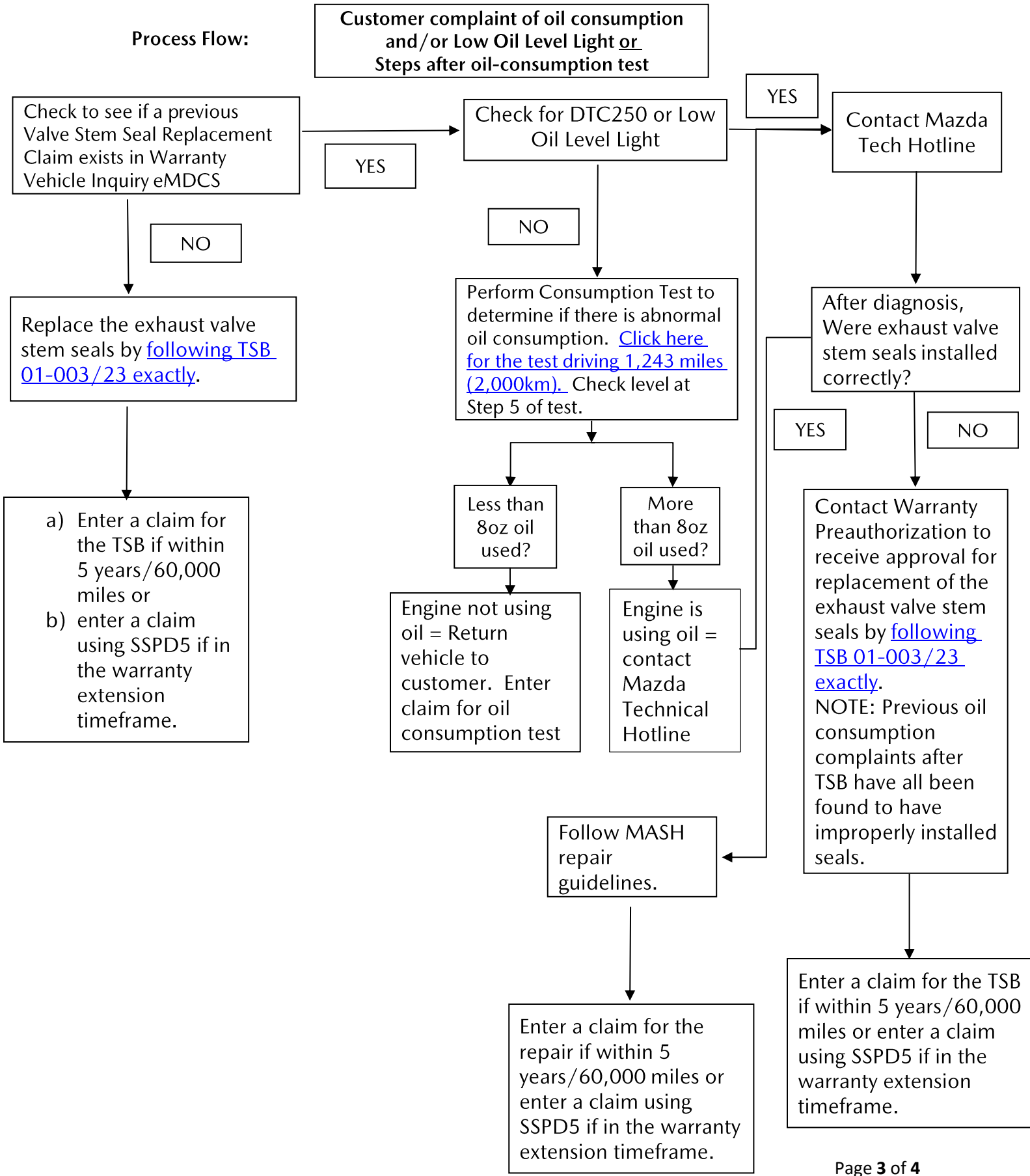
1. If the customer requests an oil consumption test, [Click here for the test, driving 1,243 miles \(2,000km\)](#). Then based on the results, go to the flow chart on page 3, but do not repeat the consumption test twice.

OR

2. If there is a customer complaint of oil consumption and/or Low Oil Level Light
 - a. Vehicles within the 5 years or 60,000 miles Powertrain Warranty. Diagnose and repair the vehicle as normal under Powertrain Warranty including any repair related to oil consumption.
 - b. If the vehicle is within 7 years and 84,000 miles (outside Powertrain Warranty).

**REPAIR PROCEDURE 5-20-2024
SSPD5 VALVE STEM SEAL CLASS ACTION CAMPAIGN**

Process Flow:



END OF REPAIR PROCEDURE